AMENDED IN SENATE APRIL 5, 1999 AMENDED IN SENATE MARCH 9, 1999

SENATE BILL

No. 240

Introduced by Senator Speier

January 26, 1999

An act to amend Section 30 of the Business and Professions Code, to amend Sections 695.221, 708.730, 708.740, and 708.780 of the Code of Civil Procedure, to amend Section 10003 5246, 7552.5, 7571, 7572, 7573, 7574, 7575, 10003, and 10004 of, and to add Sections 10013 3680.5, 4702, 5005, 7551.5, 7571.7, 10013, and 10014 to, the Family Code, to add Section 12003 to the Government Code, to amend Sections 19271.6, 19272, and 19273 of, and to add and repeal Section 19271.51 of, the Revenue and Taxation Code, to add Section 1088.8 to the Unemployment Insurance Code, and to amend 11350.6 and 11478.5, 11355, 11475, 11475.1, 11475.2, 11475.4, 11475.5, 11475.8, 11476.6, 11478.5, 11478.51, 11478.6, 11479.5, 11479.7, 11481.5, 11486, 11487.5, and 11492.1 of, and to add Section 11475.05 Sections 11350.10, 11475.05, 11475.11, 11475.12, 11475.13, 11475.6, 11475.7, 11478.3, 11478.52, and 11478.53 to, to add Chapter 7.1 (commencing with Section 11495) to Division 9 of, and to add and repeal Section 11350.11 of, the Welfare and Institutions Code, relating to child support.

LEGISLATIVE COUNSEL'S DIGEST

SB 240, as amended, Speier. Child support: enforcement: family law facilitators.

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(1) Existing

Existing law precludes state professional licensing agencies from issuing or renewing a license if the licensee is on a list, maintained by the district attorney, of persons who have not complied with support orders and precludes the Secretary of State from appointing or commissioning a notary public if the applicant is on that list.

This bill would require any board regulating a professional license, the State Bar, and the Department of Real Estate to require a licensee to provide the social security number of each individual listed on the license and any person who qualifies a license and would revise the definition of licensee for these purposes to include, for licenses issued to an entity that is not an individual person, any individual who is either listed on a license or who qualifies a license. Because the list of persons who have not complied with support orders would be expanded to include additional individuals, this bill would impose a state-mandated local program by increasing the duties of district attorneys.

(2) Existing

Existing law, known as the Family Law Facilitator Act, requires each superior court to maintain an office of the family law facilitator to provide specified services in actions or proceedings for temporary or permanent child support, spousal support, or health insurance. Those services include, but are not limited to, providing educational materials relating to those actions or proceedings.

This bill would require family law facilitators also to provide services in actions or proceedings for child custody or visitation, including providing educational materials relating to those proceedings. The bill would also provide that the family law facilitator shall not represent or have attorney-client relationship with any party and that all communications between a family law facilitator, or all persons employed by or working with the facilitator, and the parties shall be confidential. The bill would require all persons employed by or working with the facilitator to sign a specified confidentiality agreement. By imposing new duties on court personnel, this bill would create a state-mandated local program.

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The bill would also declare the Legislature's intent to increase funding for family law facilitators.

(3) Existing

Existing law imposes duties on the Department of Social Services, the Department of Justice, other state agencies, and county district attorneys with respect to child support orders being enforced under Title IV-D of the federal Social Security Act

This bill would create, within the Governor's office, a Secretary of Statewide Child Support, who would have oversight and authority over all aspects of the enforcement of those orders.

(4) Existing

Existing law requires district attorneys enforcing child support obligations to refer child support delinquencies, as defined, to the Franchise Tax Board for collection and authorizes those district attorneys also to refer child support obligations that are not child support delinquencies to the Franchise Tax Board for collection.

This bill would establish a 2-year pilot project in Los Angeles County pursuant to which all child support obligations, whether delinquent or not, would be referred to the Franchise Tax Board for collection and the district attorney in that county would be relieved of all responsibility with respect to those cases, except as specified. The bill would require the State Auditor to monitor the pilot project and to provide a specified report and recommendations to the Legislature by April 1, 2002.

(5) Existing

Existing law requires each employer to file specified information with the Employment Development Department, including reporting the hiring of any employee who works in this state and to whom the employer anticipates paying wages. The implementing regulations provide that only employers in specified industrial classifications are required to report the hiring of employees and only when the employers have 5 or more employees employed concurrently.

This bill would require any "service recipient," as defined, who makes or is required to make a federal return relating to payments made to a "service provider," as defined, as

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compensation for services rendered, and who contracts with the state, to provide to the department certain information for each service provider who will perform work on the state contract, as specified. This bill would also require each state agency that makes a state loan or awards a state grant to report to the department the loan or grant recipient's name, address, and social security number and the name of the recipient's employer for the same purpose and would require each applicant for a state loan or a state grant to sign an affidavit, as specified, regarding child support.

This bill would also require each state agency, including the California State University, to report the name and social security number of each contractor that contracts with the state agency to the Employment Development Department for inclusion in the state's new employee registry.

This bill would specify the time and method by which this information is to be submitted or transmitted and the length of time the Employment Development Department is to maintain this information.

This provision would become operative on July 1, 2000.

(6) Existing

Existing law designates the State Department of Social Services as the single organizational unit for administering the state plan for securing child and spousal support and requires each county to maintain a single organizational unit located in the district attorney's office having responsibility over child support obligations.

This bill would require all district attorneys to follow uniform, statewide processes and procedures, developed by the department, as specified, for customer service and complaint resolution. The bill would also require the courts in each county, in child support cases, to utilize uniform, statewide forms and procedures to be developed by the Judicial Council, as specified.

(7) Existing

Existing law requires the Department of Justice to maintain the California Parent Locator Service and Central Registry which collects and disseminates information, as specified, with respect to parents, putative parents, spouses, and former spouses. Existing law authorizes the California Parent Locator

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Service and Central Registry to receive from cable television corporations and public utilities, to the extent permitted by federal law, customer service information, as specified.

This bill would require the service and registry to request and to receive from cable television corporations, providers of electronic digital pager communication, and providers of cellular telephone services, to the extent permitted by federal law, customer service information in accordance with provisions of existing law.

Existing law establishes procedures to be followed in entering a default judgment in cases involving the establishment of paternity or the determination of support obligations.

This bill would revise those procedures.

Existing law requires the State Department of Social Services to implement various procedures in the enforcement of child support obligations with respect to voluntary declarations of paternity.

This bill would transfer those responsibilities from the department to the Attorney General.

Existing law designates the State Department of Social Services as the single organizational unit with the duty to administer the state plan for securing child and spousal support and determination.

This bill would transfer that responsibility to the Attorney General, and would make conforming changes.

This bill would establish the Child Support Program Accountability Act of 1999, to be comprised of 3 components, Performance Index. the Child Support Program *Immediate* Intervention/Underperforming Child Support Enforcement Program, and the Attorney General's High Achieving/Improving Child Support Enforcement Program, General and would require the Attorney to establish The bill performance standards. would impose state-mandated local program by requiring counties that score in the bottom quartile of the state index to participate *Intervention/Underperforming Immediate* Child Enforcement Program, in which child Support support experts provide assistance in improving the county's SB 240 — 6—

performance, and which provides for a review of the county child support enforcement performance.

The bill would require the Attorney General to contract with an independent contractor to prepare a comprehensive evaluation of the implementation, impact, costs, and benefits of the above performance evaluation and support programs.

This bill would require each district attorney to implement a dispute resolution process for support enforcement services, and would specify procedures to be followed by each district attorney in the dispute resolution process. By increasing the level of participation by county district attorneys in the support enforcement process, this bill would result in a state-mandated local program.

The bill would require the Attorney General to develop and issue statewide uniform forms and procedures for use by all district attorneys in their county dispute resolution process.

(8) The

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement, including the creation of a State Mandates Claims Fund to pay the costs of mandates that do not exceed \$1,000,000 statewide and other procedures for claims whose statewide costs exceed \$1,000,000.

This bill would provide that, if the Commission on State Mandates determines that the bill contains costs mandated by the state, reimbursement for those costs shall be made pursuant to these statutory provisions.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- SECTION 1. Section 30 of the Business and
- 2 Professions Code is amended to read:
- 3 30. (a) Notwithstanding any other provision of law,
- 4 any board, as defined in Section 22, and the State Bar and
- 5 the Department of Real Estate shall at the time of
- 6 issuance or renewal of the license require that any
- 7 licensee provide its federal employer identification

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number if the licensee is a partnership or his or her social security number for all others.

- (b) Any licensee failing to provide the federal identification number or social security number shall be reported by the licensing board to the Franchise Tax Board and, if failing to provide after notification pursuant to paragraph (1) of subdivision (b) of Section 19528 of the Revenue and Taxation Code, shall be subject to the penalty provided in paragraph (2) of subdivision (b) of 10 Section 19528 of the Revenue and Taxation Code.
- (c) In addition to the penalty specified in subdivision (b), a licensing board may not process any application for an original license or for renewal of a license unless the applicant or licensee provides its federal employer identification number or social security number where 16 requested on the application.
- (d) A licensing board shall, upon request of the 18 Franchise Tax Board, furnish to the Franchise Tax Board the following information with respect to every licensee:
 - (1) Name.

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- (2) Address or addresses of record.
- 22 (3) Federal employer identification number the 23 entity is a partnership or social security number for all 24 others.
- (4) Type of license. 25
 - (5) Effective date of license or a renewal.
 - (6) Expiration date of license.
- 28 (7) Whether license is active or inactive, if known.
- (8) Whether license is new or a renewal. 29
- 30 (e) For the purposes of this section:
- 31 (1) "Licensee" means other any entity, than 32 license. corporation. authorized by a certificate. registration, or other means to engage in a business or 34 profession regulated by this code or referred to in Section 35 1000 or 3600.
- (2) "License" includes a certificate, registration, or 36 any other authorization needed to engage in a business or 37 profession regulated by this code or referred to in Section 1000 or 3600.

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(3) "Licensing board" means any board, as defined in Section 22, the State Bar, and the Department of Real 3 Estate.

- (f) The reports required under this section shall be 4 5 filed on magnetic media or in other machine-readable form, according to standards furnished by the Franchise Tax Board.
- (g) Licensing boards shall provide to the Franchise Tax Board the information required by this section at a 10 time that the Franchise Tax Board may require.
- (h) Notwithstanding Chapter 3.5 (commencing with Section 6250) of Division 7 of Title 1 of the Government 13 Code, the social security number and federal employer 14 identification number furnished pursuant to this section shall not be deemed to be a public record and shall not be 16 open to the public for inspection.
- (i) Any deputy, agent, clerk, officer, or employee of 18 any licensing board described in subdivision (a), or any 19 former officer or employee or other individual who in the 20 course of his or her employment or duty has or has had 21 access to the information required to be furnished under 22 this section, may not disclose or make known in any manner that information, except as provided in this section to the Franchise Tax Board or as provided in subdivision (k).
- (j) It is the intent of the Legislature in enacting this 27 section to utilize the social security account number or 28 federal employer identification number for the purpose of establishing the identification of persons affected by 30 state tax laws and for purposes of compliance with Section 11350.6 of the Welfare and Institutions Code and, to that end, the information furnished pursuant to this section shall be used exclusively for those purposes.
- 34 (k) If the board utilizes a national examination to issue 35 a license, and if a reciprocity agreement or comity exists 36 between the State of California and the state requesting 37 release of the social security number, any deputy, agent, 38 clerk, officer, or employee of any licensing board described in subdivision (a) may release a social security

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number to an examination or licensing entity, only for the purpose of verification of licensure or examination status.

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- (1) For the purposes of enforcement of Section 11350.6 4 of the Welfare and Institutions Code. 5 notwithstanding any other provision of law, any board, as defined in Section 22, and the State Bar and the Department of Real Estate shall at the time of issuance or renewal of the license require that each licensee provide the social security number of each individual listed on the license and any person who qualifies the license. For the 10 purposes of this subdivision, "licensee" means any entity that is issued a license by any board, as defined in Section 12 13 22, the State Bar, the Department of Real Estate, and the 14 Department of Motor Vehicles.
- SEC. 2. Section 695.221 of the Code of Civil Procedure 15 16 is amended to read:
 - 695.221. Satisfaction of a money judgment for support shall be credited as follows:
 - (a) The money shall first be credited against the current month's support.
 - (b) Any remaining money is next to be credited against the accrued interest that remains unsatisfied.
- (c) Any remaining money shall be credited against the 24 principal amount of the judgment remaining unsatisfied. 25 If the judgment is payable in installments, the remaining money shall be credited against the matured installments in the order in which they matured.
- 28 enforced pursuant Part D (d) In cases to 29 (commencing with Section 651) of Subchapter 4 30 Chapter 7 of Title 42 of the United States Code, if a lump-sum payment is collected from a support obligor who has money judgments for support owing to more 32 family, after the implementation the 33 than one 34 Statewide Automated Child Support System, or its 35 replacement. and the interface system between the 36 Statewide Automated Child Support Enforcement 37 System, or its replacement, and the Los Angeles County 38 Automated Child Support Enforcement System (ACSES Replacement System), all support collected shall be

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distributed pursuant to guidelines developed by the State Department of Social Services Attorney General.

- (e) Notwithstanding subdivisions (a), (b), and (c), a 4 collection received as a result of a federal tax refund offset shall first be credited against the interest and then the principal amount of past due support that has been assigned to the state pursuant to Section 11477 of the Welfare and Institutions Code and federal law prior to the 9 interest and then principal amount of any other past due 10 support remaining unsatisfied.
- (f) If federal law does not permit states to adopt the 12 same order of distribution for the pre- and post-assistance 13 child support arrears effective October 1, 1998, the 14 following shall be the order of distribution of child support collections through September 30, 2000, except 16 for federal tax refund offset collections, for child support received for families and children who are former 18 recipients of Aid to Families with Dependent Children or former recipients 19 (AFDC) program benefits 20 Temporary Assistance for Needy Families program benefits:
- (1) The money shall first be credited against the 23 current month's support.
- (2) Any remaining money shall next be credited 25 against interest that accrued on arrearages owed to the 26 family or children since leaving the AFDC program or the TANF program and then such arrearages.
- (3) Any remaining money shall next be credited 29 against interest that accrued on arrearages owed during 30 the time the family or children received benefits under the AFDC program or the TANF program and then such arrearages.
- (4) Any remaining money shall next be credited 34 against interest that accrued on arrearages owed to the 35 family or children prior to receiving benefits from the 36 AFDC program or the TANF program and then such arrearages.
- 38 (g) If federal law does permit states to adopt the same 39 order of distribution for the pre- and post-assistance child 40 support arrears effective October 1, 1998, or effective

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October 1, 2000, whichever comes first, the following shall be the order of distribution of child support collections,

- 3 except for federal tax refund offset collections, for child support received for families and children who
- former recipients of AFDC program benefits or former recipients of TANF program benefits:
- (1) The money shall first be credited against the current month's support.

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- (2) Any remaining money shall next be credited 10 against interest that accrued on arrearages owed to the family or children since leaving the AFDC program or the TANF program and then such arrearages.
- (3) Any remaining money shall next be credited 14 against interest that accrued on arrearages owed to the 15 family or children prior to receiving benefits from the 16 AFDC program or the TANF program and then such arrearages.
- (4) Any remaining money shall next be credited 19 against interest that accrued on arrearages owed during the time the family or children received benefits under the AFDC program or the TANF program and then such arrearages.
- SEC. 3. Section 708.730 of the Code of Civil Procedure 24 is amended to read:
- 708.730. (a) If money is owing and unpaid to the 26 judgment debtor by a public entity, the judgment creditor may file, in the manner provided in this article, 28 an abstract of the money judgment or a certified copy of the money judgment, together with an affidavit that states that the judgment creditor desires the relief provided by this article and states the exact amount then 32 required to satisfy the judgment. The judgment creditor may state in the affidavit any fact tending to establish the 34 identity of the judgment debtor.
- 35 (b) Promptly after filing the abstract or certified copy 36 of the judgment and the affidavit with the public entity, the judgment creditor shall serve notice of the filing on the judgment debtor. Service shall be made personally or 39 by mail.

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(c) If the judgment is for support and related costs and money is owing and unpaid to the judgment debtor by a state agency, including, but not limited to, money owing and unpaid to the judgment debtor by a state agency on a claim for refund from the Franchise Tax Board under the Personal Income Tax Law, Part 10 (commencing with Section 17001) of Division 2 of the Revenue and Taxation Code, or the Bank and Corporation Tax Law, Part 11 (commencing with Section 23001) of Division 2 of the 10 Revenue and Taxation Code, and the district attorney is enforcing the support obligation pursuant to Section 12 11475.1 of the Welfare and Institutions Code, the claim 13 may be submitted as follows: The district attorney may 14 file the affidavit referred to in subdivision (a) without 15 filing an abstract or certified copy of the judgment. In lieu 16 thereof, the affidavit shall also state that an abstract of the judgment could be obtained. Where there is more than 17 18 one judgment debtor, the district attorney may include 19 all the judgment debtors in a single affidavit. Separate 20 affidavits need not be submitted for each judgment 21 debtor. The affidavit need not on its face separately 22 identify each judgment debtor or the exact amount 23 required to satisfy the judgment, so long as it incorporates by reference forms or other automated data transmittals, 25 as required by the State Department of Social Services which 26 Attorney General, contain this information. Affidavits submitted pursuant to this subdivision by the district attorney shall meet the standards and procedures prescribed by the state agency to which the affidavit is 30 submitted, except that those affidavits submitted with 31 respect to moneys owed and unpaid to the judgment 32 debtor as a result of a claim for refund from the Franchise Tax Board under the Personal Income Tax Law, Part 10 34 (commencing with Section 17001) of Division 2 of the 35 Revenue and Taxation Code. or the Bank 36 Corporation Tax Law, Part 11 (commencing with Section 37 23001) of Division 2 of the Revenue and Taxation Code, 38 shall meet the standards and procedures prescribed by the Franchise Tax Board.

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In serving the notice required by subdivision (b), the Director of the State Department of Social Services Attorney General or his or her designee may act in lieu of the judgment creditor as to judgments enforced under this division.

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6 (d) If the judgment is for child, spousal, or family support and related costs and money is owing and unpaid to the judgment debtor by a state agency on a claim for refund from the Franchise Tax Board under the Personal 10 Income Tax Law, Part 10 (commencing with Section 17001) of Division 2 of the Revenue and Taxation Code, 12 or the Bank and Corporation Tax Law, Part 13 (commencing with Section 23001) of Division 2 of the 14 Revenue and Taxation Code, or as a result of the judgment debtor's winnings in the California State 15 16 Lottery, the judgment creditor may file with the court an 17 abstract or a certified copy of the judgment ordering the 18 payment of child, spousal, or family support, together with a request that the court issue a Notice of Support 20 Arrearage, as provided in Section 708.780, to which any personal income tax refunds and lottery winnings owed 21 the judgment debtor by the State of California will be subject. The request shall be accompanied by an affidavit, signed under penalty of perjury, which shall state that the 25 judgment creditor desires the relief provided by this subdivision and shall state the exact amount required to satisfy the judgment. In addition, the affidavit shall specify the beginning and ending dates of all periods during which the arrearage for support occurred, specify 30 the arrearage for each month, and state that the support is at least 90 days overdue or is overdue in an amount equal to 90 days of support. It shall also certify that the child or children are not recipients, and during the period 34 for which payment is requested, were not recipients, of Aid to Families with Dependent Children and there was 36 no assignment to a state or county agency of support and shall certify on information and belief that there is not current or past action by a district attorney pending for 38 39 support or support enforcement on the judgment 40 creditor's behalf.

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The request shall have attached a proof of service showing that copies of the request, the affidavit, and the abstract or certified copy of the judgment ordering the payment of support have been served on the judgment debtor and the district attorney of the county in which the support judgment is entered. Service shall be by certified mail, postage prepaid, return receipt requested, to the last known address of the party to be served, or by 9 personal service.

This subdivision does not apply in any instance in which a district attorney initiated or participated as counsel in the action for support or if support is required to be paid through a district attorney's office.

The State Department of Social Services Attorney 15 General shall, upon request, inform the Legislature of the 16 use and effect of this subdivision on or before December 31, 2000.

This subdivision shall become operative on January 1, 1996, and shall become inoperative on December 31, 2000.

- (e) For purposes of this section, "support" means an obligation owing on behalf of a child, spouse, or family, or combination thereof.
- SEC. 4. Section 708.740 of the Code of Civil Procedure 25 is amended to read:

708.740. (a) Except as provided in subdivision (e), if 27 money is owing and unpaid to the judgment debtor by a state agency, the judgment creditor shall file the abstract or certified copy of the judgment and the affidavit with 30 the state agency owing the money to the judgment 31 debtor prior to the time the state agency presents the 32 claim of the judgment debtor to the Controller. Where 33 the affidavit is prepared under subdivision (c) of Section 34 708.730, the affidavit shall be filed with the State 35 Department of Social Services Attorney General, and no 36 abstract need be filed. Filing of the affidavit with the department Attorney General shall be sufficient require the Controller to transfer the funds claimed by the judgment debtor, notwithstanding that the claim of

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the judgment debtor has been filed with another state 2 agency.

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- (b) When presenting the claim of the judgment debtor to the Controller, the state agency shall do all of the following:
- (1) Note the fact of the filing of the abstract or certified copy of the judgment and the affidavit.
- (2) State the amount required to satisfy the judgment as shown by the affidavit.
- (3) State any amounts advanced to the judgment debtor by the state, or owed by the judgment debtor to the state, for expenses or for any other purpose.
- (c) Except as provided in subdivisions (d) and (e), to 14 discharge the claim of the judgment debtor, the 15 Controller shall (1) deposit with the court, by a warrant 16 or check payable to the court, the amount due the judgment debtor (after deducting an amount sufficient 18 to reimburse the state for any amounts advanced to the 19 judgment debtor or owed by the judgment debtor to the 20 state) required to satisfy the money judgment as shown 21 by the affidavit in full or to the greatest extent and (2) pay 22 the balance thereof, if any, to the judgment debtor.
- (d) Where an affidavit stating the existence of a 24 judgment for support has been submitted to the State 25 Department of Social Services Attorney General, pursuant to subdivision (c) of Section 708.730, to discharge the claim of a judgment debtor, the Controller shall direct payment to the county agency designated by the district attorney in his or her affidavit.
- 30 (e) Where the judgment is for support and the money 31 owed is for lottery winnings or a refund of overpayment 32 of tax, penalty, interest, or interest allowable with respect 33 to an overpayment under Part 10 (commencing with 34 Section 17001) of Division 2 of the Revenue and Taxation 35 Code, and the support obligation is not being enforced 36 pursuant to Section 11475.1 of the Welfare 37 Institutions Code, the judgment creditor may file the 38 abstract or certified copy of the judgment with the district attorney of the county in which the support judgment is entered or registered. The district attorney

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shall then file the claim of the judgment creditor pursuant to subdivision (c) of Section 708.730. When funds are received by the district attorney he or she shall discharge any claim of the judgment debtor by forwarding those sums to the clerk of the court pursuant to subdivision (c) of this section. Any and all notices otherwise required of a judgment creditor or the clerk of the court, and any litigation to enforce rights under this subdivision shall be the responsibility of the judgment creditor, the same as 10 if service had been directly on the Controller without the intervention of the district attorney. 12

- (f) Where the claim of the judgment debtor is less than 13 ten dollars (\$10) and the claim of the judgment creditor 14 arises under an affidavit filed pursuant to subdivision (c) of Section 708.730, the Controller may disregard the claim 16 of the judgment creditor and forward any and all sums due to the judgment debtor. In the event that there is 18 more than one claimant for a refund, the Franchise Tax Board shall have discretion in allocating the overpayment among claimants.
 - (g) Should two or more district attorneys submit claims on behalf of a judgment creditor, the Controller in his or her discretion may select which claim or claims he or she shall honor.
 - (h) Any claims which are honored in behalf of a judgment creditor shall be considered as refunds of tax overpayments to the judgment debtor.
 - (i) For purposes of this section, "support" means an obligation owing on behalf of a child, spouse, or family, or combination thereof.
- SEC. 5. Section 708.780 of the Code of Civil Procedure 32 is amended to read:
- 708.780. (a) Filing of the abstract or certified copy of 34 the judgment and the affidavit pursuant to this article creates a lien on the money owing and unpaid to the judgment debtor by the public entity in an amount equal to that which may properly be applied to the satisfaction of the money judgment under this article.
- 39 (b) When an affidavit is filed pursuant to subdivision (c) of Section 708.730, it shall apply to all claims for refund

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from the Franchise Tax Board under the Personal Income Tax Law, Part 10 (commencing with Section 17001) of Division 2 of the Revenue and Taxation Code, or the Bank and Corporation Tax Law, Part 11 (commencing with Section 23001) of Division 2 of the Revenue and Taxation Code, which the judgment debtor subsequently claims during a period one year after filing of the affidavit, or October 1 of the year following the filing of the affidavit, whichever occurs later, the same as if claims for these 10 overpayments were filed by the judgment debtor with the appropriate state agency on the date the affidavit was 12 filed.

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(c) When a request is filed pursuant to subdivision (d) 14 of Section 708.730 with the court, the clerk of the court shall issue a Notice of Support Arrearage. The clerk of the 16 court shall issue the notice 30 days after the request was 17 filed pursuant to subdivision (d) of Section 708.730 18 without a hearing if no objection has been raised by the 19 judgment debtor pursuant to this subdivision. If an 20 objection has been raised, the notice shall not be ordered 21 until after a hearing. The notice shall contain the name 22 of the person ordered to pay support and his or her social 23 security number; the amount of the arrearage determined by the court; whether the arrearage is for 25 child, spousal, or family support and the specific combination thereof; a statement of how the recipient may challenge the statement of arrearage; and the name, address, and social security number of the person to whom the arrearage is owed. Upon the clerk of the court 30 issuing the Notice of Support Arrearage, a copy of the request, the affidavit, and the notice shall be served by the party who requested the court to issue the Notice of 33 Support Arrearage upon the person ordered to pay 34 support and the Controller. Service may be personal, in accordance with Section 1011, or by mail, in accordance 36 with Section 1013. Service upon the Controller shall be at the Controller's office in Sacramento. 37

38 The judgment debtor may object to the request or affidavit upon any of the following grounds: (1) there is an error in the amount of the arrearage stated in the **SB 240 — 18 —**

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affidavit; (2) the alleged judgment debtor is not the judgment debtor from whom the support is due; (3) the amount to be intercepted exceeds that allowable under 4 federal law; (4) a default in payment of the support for 30 days has not occurred; or (5) other necessary factual allegations contained in the affidavit are erroneous.

Upon receipt of the Notice of Support Arrearage, the Controller shall take reasonable measures to deduct from any personal income tax refunds and lottery winnings 10 owed and processed for payment to the judgment debtor and deposit with the court a warrant, subject to Sections 708.770 and 708.775, with service of a copy of the warrant 12 13 upon the district attorney of the county in which the support judgment is entered, payable to the court, the amount due the judgment creditor (after deducting an 16 amount sufficient to reimburse the state for any amounts 17 advanced to the judgment debtor or owed by judgment debtor to the state) required to satisfy the money judgment as shown by the affidavit in full or to the greatest extent, and pay the balance thereof, if any, to the 21 judgment debtor. At any hearing pursuant to Section 22 708.770, the judgment debtor may challenge 23 distribution of these funds on exemption or other grounds, including, but not limited to, an allegation that 25 the judgment has been satisfied or that service was 26 improper. The notice shall not apply to any money which 27 is exempt by law from execution. The Controller shall determine the cost of enforcing the notice and may establish a notice filing fee not to exceed five dollars (\$5).

Service of the Notice of Support Arrearage and of the 31 request and affidavit pursuant to this subdivision creates 32 a lien on the money owing and unpaid to the judgment debtor which shall become effective 30 days following 34 service upon the Controller. This notice shall remain in effect for four years from the date of its issuance or until 36 the arrearage for which the notice was issued is satisfied, whichever occurs first.

Any person who files a request with the court to issue a Notice of Support Arrearage pursuant to subdivision (d) of Section 708.730 shall notify the court and the Controller — 19 — SB 240

- of any satisfaction of the arrearage after the Notice of
- 2 Support Arrearage has been issued by the clerk of the
- 3 court. The notice to the court and the Controller shall be
- 4 filed with the court and the Controller and served upon
- 5 the district attorney of the county in which the support
- judgment is entered within 30 days of the satisfaction or
- 7 discharge and shall show a partial or full satisfaction of the 8 arrearage or any other resolution of the arrearage.
- 9 Upon filing and service, the Notice of Support 10 Arrearage shall be of no force and effect.
- The State Department of Social Services Attorney
 12 General shall, upon request, inform the Legislature of the
 13 use and effect of this subdivision on or before December
 14 31, 2000 2001.
- This subdivision shall become operative on January 1, 16 1996, and shall become inoperative on December 31, 2000 17 2001.

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- (d) For purposes of this section, "support" means an obligation owing on behalf of a child, spouse, or family, or combination thereof.
- 21 SEC. 6. Section 3680.5 is added to the Family Code, to 22 read:
- 23 3680.5. The district shall monitor child support cases 24 and seek modifications, when needed.
- 25 SEC. 7. Section 4702 is added to the Family Code, to 26 read:
- 27 4702. The Attorney General shall seek federal 28 funding for electronic storage of existing child support
- 29 case documents. This storage may include the scanned
- 30 original documents or other appropriate electronic
- 31 storage methods. When funding is available, the Attorney
- 32 General shall report the fact to the appropriate
- 33 committees of the Legislature and shall include in that
- 34 report his or her recommendations as to the best method
- 35 to reduce the amount of hard copy documents on existing
- 36 child support cases and to increase the availability of this
- 37 information without compromising confidentiality.
- 38 SEC. 8. Section 5005 is added to the Family Code, to 39 read:

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5005. When the Attorney General is satisfied that 2 reciprocal provisions will be made by a foreign 3 jurisdiction for the establishment of support orders for 4 obligees in California, or for enforcement of support 5 orders made within this state, the Attorney General may 6 declare the foreign jurisdiction to be a reciprocating state 7 for purposes of establishing and enforcing support 8 obligations. Any such declaration may be revoked by the 9 Attorney General. Any such declaration may be reviewed 10 by the court in an action brought to support a support 11 order, or to enforce the order of a reciprocating 12 jurisdiction. 13

- SEC. 9. Section 5246 of the Family Code is amended 14 to read:
- 5246. (a) This section applies only to Title IV-D cases 15 16 where support enforcement services are being provided by the district attorney pursuant to Section 11475.1 of the 18 Welfare and Institutions Code.
- (b) In lieu of an earnings assignment order, the district 20 attorney may serve on the employer a notice of assignment in the manner specified in Section 5232. A notice of assignment shall have the same force and effect as an earnings assignment order.
- (c) The notice of assignment shall contain, at a 25 minimum, the following information:
 - (1) The amount of current support ordered by the court.
- 28 (2) Any additional amount to be withheld and applied to arrearages.
 - (3) The date of the most recent support order.
- (4) The name and address of the district attorney to 32 whom the support is to be paid or the Child Support Centralized Collection and Distribution Unit.
- 34 (5) The amount of arrearages and the date through 35 which the arrearages have been calculated, and a 36 statement as to whether or not the arrearages include 37 interest.
- (6) Instructions to the employer on how to comply 38 39 with the notice of assignment.

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(7) A written statement of the obligor's rights under the law to seek to quash or modify the notice of assignment, together with a blank form which the obligor can file with the court to request a hearing to modify or quash the assignment with instructions on how to file the form and obtain a hearing date.

- (8) The toll-free telephone number of the district attorney for the employer to call if he or she has questions.
- (d) If the underlying court order for support does not 10 provide for an arrearage payment, or if an additional arrearage accrues after the date of the court order for support, the district attorney may send a notice of assignment directly to the employer which specifies the updated arrearage amount and directs the employer to withhold an additional amount not to exceed 3 percent of 16 the arrearage or fifty dollars (\$50), whichever is greater, to be applied towards liquidation of the arrearages.
 - (e) Within 10 days of service of the notice of assignment, the employer shall deliver both of the following to the obligor:
 - (1) A copy of the notice of assignment.

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- (2) The form to request a hearing described paragraph (7) of subdivision (c).
- (f) If the obligor requests a hearing, a hearing date 25 shall be scheduled within 20 days of the filing of the request with the court. The clerk of the court shall provide notice of the hearing to the district attorney and the obligor no later than 10 days prior to the hearing.
- (1) If at the hearing the obligor establishes that he or 30 she is not the obligor or good cause or an alternative arrangement as provided in Section 5260, the court may order that service of the notice of assignment be quashed. If the court quashes service of the notice of assignment, the district attorney shall notify the employer within 10 days.
- (2) If the obligor contends at the hearing that the 37 payment of arrearages at the rate specified in this section 38 is excessive or that the total arrearages owing is incorrect, and if it is determined that payment of the arrearages at the rate specified in this section creates an undue

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hardship upon the obligor or that the withholding would exceed the maximum amount permitted by 3 1673(b) of Title 15 of the United States Code Annotated, 4 the rate at which the arrearages must be paid shall be 5 reduced to a rate that is fair and reasonable considering 6 the circumstances of the parties and the best interest of the child. If it is determined at a hearing that the total amount of arrearages calculated is erroneous, the court modify the amount calculated to the correct 10 amount. If the court modifies the total amount of arrearages owed or reduces the monthly payment due on 12 the arrearages, the district attorney shall serve the employer with an amended notice of assignment within 13 14 10 days.

- (g) If an obligor's current support obligation has 16 terminated by operation of law, the district attorney may serve a notice of assignment on the employer which 18 directs the employer to continue withholding from the 19 obligor's earnings an amount not to exceed the current 20 support order that was in effect or 3 percent of the total interest. arrearages including whichever 22 greater, until such time that the employer is notified by 23 the district attorney that the arrearages have been paid 24 in full. The employer shall provide the obligor with the 25 same documents as provided in subdivision (e). The obligor shall be entitled to the same rights to a hearing as specified in subdivision (f).
- (h) The district attorney shall retain a copy of the 29 notice of assignment and shall file a copy with the court 30 whenever a hearing concerning the notice of assignment 31 is requested.
- (i) Nothing in this section prohibits the district attorney from seeking a payment on arrearages which is greater than the amount specified in this section. The 35 district attorney may seek a higher payment 36 arrearages by filing an ex parte application with the court.
- (j) The district attorney may transmit a notice of 37 38 earnings assignment and other forms required by this section to the employer through electronic means.

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1 SEC. 10. Section 7551.5 is added to the Family Code, 2 to read:

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7551.5. All hospitals, district attorneys, welfare offices, and family courts shall facilitate genetic tests for purposes of enforcement of this chapter. This may include having a health care professional available for purposes of extracting samples to be used for genetic testing.

SEC. 11. Section 7552.5 of the Family Code is amended to read:

7552.5. (a) A copy of the results of all genetic tests performed under Section 7552 or 7558 shall be served upon all parties, by any method of service authorized under Chapter 5 (commencing with Section 1010) of 14 Title 14 of Part 2 of the Code of Civil Procedure except 15 personal service, no later than 20 days prior to any 16 hearing in which the genetic test results may be admitted 17 into evidence. The genetic test results shall 18 accompanied by a declaration under penalty of perjury of the custodian of records or other qualified employee of the laboratory that conducted the genetic tests, stating in substance each of the following:

- (1) The declarant is the duly authorized custodian of 23 the records or other qualified employee of the laboratory, and has authority to certify the records.
- (2) A statement which establishes in detail the chain 26 of custody of all genetic samples collected, including the 27 date on which the genetic sample was collected, the 28 identity of each person from whom a genetic sample was collected, the identity of the person who performed or 30 witnessed the collecting of the genetic samples and 31 packaged them for transmission to the laboratory, the 32 date on which the genetic samples were received by the laboratory, the identity of the person who unpacked the forwarded them to the person who 34 samples and performed the laboratory analysis of the genetic sample, 36 and the identification and qualifications of all persons who performed the laboratory analysis and published the results.
- (3) A statement which establishes that the procedures 39 used by the laboratory to conduct the tests for which the

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test results are attached are used in the laboratory's ordinary course of business to ensure accuracy proper identification of genetic samples.

- (4) The genetic test results were prepared at or near 5 the time of completion of the genetic tests by personnel of the business qualified to perform genetic tests in the ordinary course of business.
- (b) The genetic test results shall be admitted into evidence at the hearing or trial to establish paternity, need for 10 without the foundation testimony authenticity and accuracy, unless a written objection to 12 the genetic test results is filed with the court and served on all other parties, by any party no later than five days prior to the hearing or trial where paternity is at issue.
- (c) If a written objection is filed by the court and 16 served on all parties within the time specified in subdivision (b), experts appointed by the court shall be 18 called by the court as witnesses to testify to their findings and are subject to cross-examination by the parties.
- (d) If a genetic test indicates the paternity of the 21 alleged father, the copy of the results mailed under 22 subdivision (a) shall be accompanied with a voluntary 23 declaration of paternity form, information prepared 24 according to Section 7572, and the toll-free telephone 25 number created under Section 11475.7 of the Welfare and *Institutions Code.*
- SEC. 12. Section 7571 of the Family Code is amended 28 to read:
- 7571. (a) On and after January 1, 1995, upon the 30 event of a live birth, prior to an unmarried mother any hospital, the person responsible 32 registering live births under Section 102405 of the Health and Safety Code shall provide to the natural mother and 34 shall attempt to provide, at the place of birth, to the man 35 identified by the natural mother as the natural father, a 36 voluntary declaration of paternity together with the 37 written materials described in Section 7572. The person 38 responsible for registering the birth shall forward the completed declaration to the State Department of Social 40 Services Attorney General, and, if requested,

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transmit a copy of the declaration to the district attorney of the county where the birth occurred. A copy of the declaration shall be made available to each of the attesting parents.

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- (b) No health care provider shall be subject to any civil, criminal, or administrative liability for any negligent act or omission relative to the accuracy of the information provided, or for filing the declaration appropriate state or local agencies.
- (c) The district attorney shall pay the sum of ten dollars (\$10) to birthing hospitals and other entities that provide prenatal services for each completed declaration 13 of paternity that is filed with the State Department of 14 Social Services Attorney General, provided that the district attorney and the hospital or other entity providing prenatal services has entered into a written agreement that specifies the terms and conditions for the payment as required by federal law.
- (d) If the declaration is not registered by the person 20 responsible for registering live births at the hospital, it may be completed by the attesting parents, notarized, and mailed to the State Department of Social Services Attorney General at any time after the child's birth.
- (e) Prenatal clinics may shall offer prospective parents the opportunity to sign a voluntary declaration paternity. In order to be paid for their services as provided in subdivision (c), prenatal clinics must ensure that the form is witnessed and forwarded to the State 29 Department of Social Services Attorney General.
- (f) Declarations shall made be available 31 charge at all district attorney offices, offices of local 32 registrars of births and deaths, courts, and county welfare departments within this state. Staff in these offices shall 34 witness the signatures of parents wishing to sign a 35 voluntary declaration of paternity and shall 36 responsible for forwarding the signed declaration to the State Department of Social Services Attorney General.
- 38 (g) The district attorney Attorney General may, at his or her option, pay the sum of ten dollars (\$10) to local births registrars of and deaths, county

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departments, or courts for each completed declaration of 2 paternity that is witnessed by staff in these offices and 3 filed with the State Department of Social Services 4 Attorney General. In order to receive payment, the 5 district attorney Attorney General and the entity shall enter into a written agreement that specifies the terms and conditions for payment as required by federal law. State Department of Social Services Attorney General shall study the effect of the ten dollar (\$10) payment on obtaining completed voluntary declaration 10 of paternity forms and shall report to the Legislature on any recommendations to change the ten dollar (\$10) 12 optional payment, if appropriate, by January 1, 2000. 13

- (h) The State Department of Social Services Attorney 15 General and district attorneys shall publicize 16 availability of the declarations. The district attorney shall make the declaration, together with the written materials 18 described in subdivision (a) of Section 7572, available upon request to any parent and any agency or 20 organization that is required to offer parents the 21 opportunity to sign a voluntary declaration of paternity. 22 The district attorney shall also provide qualified staff to 23 answer parents' questions regarding the declaration and 24 the process of establishing paternity.
- (i) Copies of the declaration filed with the State 26 Department of Social Services Attorney General shall be made available only to the parents, the child, the district attorney, the county welfare department, the county counsel, and the State Department of Social Services 30 Attorney General.
- (j) Publicly funded or licensed health clinics, pediatric 32 offices, Head Start programs, child care centers, social services providers, prisons, and schools shall offer parents 34 the opportunity to sign a voluntary declaration of 35 paternity. In order to be paid for their services as 36 provided in subdivision (c), publicly funded or licensed 37 health clinics, pediatric offices, Head Start programs, 38 child care centers, social services providers, prisons, and 39 schools shall ensure that the form is witnessed and 40 forwarded to the Attorney General.

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1 (k) Any agency or organization required to offer 2 parents the opportunity to sign a voluntary declaration of paternity shall also identify parents who are willing to 4 sign, but were unavailable when the child was born. The 5 organization shall then contact these parents within 10 days and again offer the parent the opportunity to sign a voluntary declaration of paternity.

SEC. 13. Section 7571.7 is added to the Family Code, to read:

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7571.7. The Attorney General shall monitor 11 implementation of this chapter, and, in consultation with 12 district attorneys, nonprofit child support advocates, and agencies or organizations required to offer parents the 14 opportunity to sign a voluntary declaration of paternity shall establish performance standards and 15 *and* system for participating 16 incentive agencies and organizations.

SEC. 14. Section 7572 of the Family Code is amended 18 19 to read:

7572. (a) The State Department of Social Services in consultation 21 Attorney General. with the 22 Department of Health Services, the California 23 Association of Hospitals and Health Systems, and other 24 affected health provider organizations, shall 25 cooperatively to develop written materials to assist providers and parents in complying with this chapter. 27 This written material shall include the toll-free telephone 28 number established and maintained under Section 29 11475.7 of the Welfare and Institutions Code and shall be 30 updated periodically by the Attorney General to reflect changes in law, procedures, or public need.

- (b) The written materials for parents which shall be attached to the form specified in Section 7574 unmarried 34 provided to parents shall contain the 35 following information:
- (1) A signed voluntary declaration of paternity that is 36 37 filed with the State Department of Social Services Attorney General legally establishes paternity. 38
- (2) The legal rights and obligations of both parents and 39 the child that result from the establishment of paternity.

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(3) An alleged father's constitutional rights to have the issue of paternity decided by a court; to notice of any hearing on the issue of paternity; to have an opportunity to present his case to the court, including his right to 5 present and cross-examine witnesses; to have an attorney 6 represent him; and to have an attorney appointed to represent him if he cannot afford one in a paternity action filed by the district attorney.

- (4) That by signing the voluntary declaration 10 paternity. the father is voluntarily waiving constitutional rights.
- (c) Parents shall also be given oral notice of the rights 13 and responsibilities specified in subdivision (b). Oral 14 notice may be accomplished through the use of audio or videotape programs developed by the State Department 16 of Social Services Attorney General to the extent permitted by federal law.
- (d) The State Department of Social Services Attorney 19 General shall, free of charge, make available to hospitals, 20 clinics, and other places of birth any and all informational and training materials for the program under 22 chapter, as well as the paternity declaration form. The 23 State Department of Social Services Attorney General 24 shall make training available to every participating 25 hospital, clinic, local registrar of births and deaths, and other place of birth no later than June 30, 1999.
- (e) The State Department of Social Services Attorney 27 28 General may adopt regulations, including emergency regulations, necessary to implement this chapter.
- SEC. 15. Section 7573 of the Family Code is amended 30 31 to read:
- 32 7573. Except as provided in Sections 7575, 7576, and 33 7577, a completed voluntary declaration of paternity, as 34 described in Section 7574, that has been filed with the 35 State Department of Social Services Attorney General 36 shall establish the paternity of a child and shall have the same force and effect as a judgment for paternity issued 38 by a court of competent jurisdiction. The voluntary
- declaration of paternity shall be recognized as a basis for

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the establishment of an order for child custody, visitation, or child support.

- 3 SEC. 16. Section 7574 of the Family Code is amended 4 to read:
- 5 7574. (a) The voluntary declaration of paternity shall 6 be executed on a form developed by the Department of Social Services Attorney General in consultation with the State Department of Health Services, the California Family Support Council, child support advocacy groups. 10
- 11 (b) The form described in subdivision (a) shall contain, at a minimum, the following: 12
 - (1) The name and the signature of the mother.
 - (2) The name and the signature of the father.
- (3) The name of the child. 15

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- (4) The date of birth of the child.
- (5) A statement by the mother that she has read and 18 understands the written materials described in Section 19 7572, that the man who has signed the voluntary 20 declaration of paternity is the only possible father, and that she consents to the establishment of paternity by signing the voluntary declaration of paternity.
- (6) A statement by the father that he has read and 24 understands the written materials described in Section 25 7572, that he understands that by signing the voluntary 26 declaration of paternity he is waiving his rights as 27 described in the written materials, that he is the biological 28 father of the child, and that he consents to the establishment of paternity by signing the voluntary declaration of paternity.
- 31 (7) The name and the signature of the person who 32 witnesses the signing of the declaration by the mother 33 and the father.
- 34 SEC. 17. Section 7575 of the Family Code is amended 35 to read:
- 36 7575. (a) Either parent may rescind the voluntary 37 declaration of paternity by filing a rescission form with State Department of Social Services Attorney General within 60 days of the date of execution of the
- declaration by the attesting father or attesting mother,

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whichever signature is later, unless a court order for custody, visitation, or child support has been entered in an action in which the signatory seeking to rescind was a 4 party. The State Department of Social Services Attorney 5 General shall develop a form to be used by parents to 6 rescind the declaration of paternity and instruction on how to complete and file the rescission with the State 8 Department of Social Services Attorney General. The 9 form shall include a declaration under penalty of perjury 10 completed by the person filing the rescission form that 11 certifies that a copy of the rescission form was sent by any 12 form of mail requiring a return receipt to the other 13 person who signed the voluntary declaration of paternity. 14 A copy of the return receipt shall be attached to the 15 rescission form when filed with the State Department of 16 Social Services Attorney General. The form 17 instructions shall be written in simple, easy to understand 18 language and shall be made available at the local family 19 support office and the office of local registrar of births and 20 deaths. 21

- (b) (1) Notwithstanding Section 7573, if the court 22 finds that the conclusions of all of the experts based upon 23 the results of the genetic tests performed pursuant to 24 Chapter 2 (commencing with Section 7550) are that the 25 man who signed the voluntary declaration is not the 26 father of the child, the court may set aside the voluntary declaration of paternity.
- (2) (A) The notice of motion for genetic tests under 29 this section may be filed not later than two years from the 30 date of the child's birth by either the mother or the man who signed the voluntary declaration as the child's father 32 in an action to determine the existence or nonexistence of the father and child relationship pursuant to Section 34 7630 or in any action to establish an order for child 35 custody, visitation, or child support based upon the 36 voluntary declaration of paternity.
- attorney's 37 (B) The district authority under this 38 subdivision is limited to those circumstances where there is a conflict between a voluntary acknowledgement of paternity and a judgment of paternity or a conflict

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between two or more voluntary acknowledgements of paternity.

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- (3) The notice of motion for genetic tests pursuant to this section shall be supported by a declaration under oath submitted by the moving party stating the factual basis for putting the issue of paternity before the court.
- (c) (1) Nothing in this chapter shall be construed to prejudice or bar the rights of either parent to file an action or motion to set aside the voluntary declaration of 10 paternity on any of the grounds described in, and within the time limits specified in, Section 473 of the Code of 12 Civil Procedure and Chapter 10 (commencing with 13 Section 2120) of Part 1 of Division 6. If the action or 14 motion to set aside the voluntary declaration of paternity 15 is for fraud or perjury, the act must have induced the 16 defrauded parent to sign the voluntary declaration of paternity. If the action or motion to set aside a judgment 18 is required to be filed within a specified time period 19 under Section 473 of the Code of Civil Procedure or 20 Section 2122, the period within which the action or 21 motion to set aside the voluntary declaration of paternity 22 must be filed shall commence on the date that the court makes a finding of paternity based upon the voluntary declaration of paternity in an action for custody, visitation, or child support.
 - (2) The parent or district attorney seeking to set aside the voluntary declaration of paternity shall have the burden of proof.
 - (3) Any order for custody, visitation, or child support shall remain in effect until the court determines that the voluntary declaration of paternity should be set aside, subject to the court's power to modify the orders as otherwise provided by law.
 - (4) Nothing in this section is intended to restrict a court from acting as a court of equity.
 - (5) If the voluntary declaration of paternity is set aside pursuant to paragraph (1), the court shall order that the mother, child, and alleged father submit to genetic tests pursuant to Chapter 2 (commencing with Section 7550). If the court finds that the conclusions of all the experts, as

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disclosed by the evidence based upon the genetic tests, the person who executed the voluntary declaration of paternity is not the father of the child, the question of paternity shall be resolved accordingly. If the person who executed the declaration as the father of the child is not excluded as a possible father, the question of paternity shall be resolved as otherwise provided by law. If the person who executed the declaration of paternity is ultimately determined to be the father of the child, any 10 child support that accrued under an order based upon the voluntary declaration of paternity shall remain due and 12 owing.

- (6) The Judicial Council shall develop the forms and 14 procedures necessary to effectuate this subdivision.
- SEC. 18. Section 10003 of the Family Code is amended 15 16 to read:
- 10003. This division shall apply to all actions or 18 proceedings for temporary or permanent child support, spousal support, health insurance, child custody, 20 visitation in a proceeding for dissolution of marriage, 21 nullity of marriage, legal separation, or exclusive child custody, or pursuant to the Uniform Parentage Act (Part 3 (commencing with Section 7600) of Division 12) or the Prevention 24 Domestic Violence Act (Division 25 (commencing with Section 6200)).

26 SEC. 3.

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- SEC. 19. Section 10004 of the Family Code is amended 28 to read:
- 10004. Services provided by the family law facilitator 29 shall include, but are not limited to, the following: providing educational materials to parents concerning the process of establishing parentage and establishing, modifying, and enforcing child support, spousal support, 34 child custody, and visitation in the courts; distributing necessary 35 court forms and voluntary declarations of 36 paternity; providing assistance in completing forms; 37 preparing support schedules based upon statutory and providing referrals district 38 guidelines; to the attorney, family court services, and other community

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agencies and resources that provide services for parents 2 and children.

SEC. 4.

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SEC. 20. Section 10013 is added to the Family Code, 5 to read:

10013. The family law facilitator shall not represent 6 any party. No attorney-client relationship is created between a party and the family law facilitator as a result of any information or services provided to the party by 10 the family law facilitator. The family law facilitator shall conspicuous notice that no attorney-client relationship exists between the facilitator, its staff, and 12 13 the family law litigant.

SEC. 5.

SEC. 21. Section 10014 is added to the Family Code, 15 16 to read:

10014. The family law facilitator and all persons 18 employed by or working with the family law facilitator shall maintain the confidentiality of all information 20 provided by or to any party in the course of providing the 21 services described in this division. All persons employed 22 by or working with the family law facilitator shall be 23 required to sign a confidentiality agreement, Council, 24 drafted by the Judicial to ensure 25 confidentiality of all communications. However, nothing 26 in this section shall preclude the family law facilitator from providing information to multiple parties to the same case.

SEC. 6.

SEC. 22. Section 12003 is added to the Government 30 31 Code, to read:

- 12003. (a) The Governor shall appoint a Secretary of Statewide Child Support who shall report to, and serve at the pleasure of, the Governor. 34
- 35 (b) The secretary, among other duties, shall have 36 oversight and authority over all aspects of child support orders being enforced under Title IV-D of the federal Social Security Act (42 U.S.C. Sec. 651 et seq.), including 38 39 child support enforcement responsibilities,

functions, and duties of the following:

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- 1 (1) District attorneys.
- 2 (2) The State Department of Social Services.
- 3 (3) The Employment Development Department.
- 4 (4) The Department of Justice.
- 5 (5) The Franchise Tax Board.
 - (6) The Department of Finance.
- 7 (7) The Health and Welfare Data Center.
- (8) Any other state or county agency having responsibilities, functions, or duties with respect to the 10 enforcement of child support orders under Title IV-D of the federal Social Security Act (42 U.S.C. Sec. 651 et seq.).
- 12 SEC. 7. duties.

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- SEC. 23. Section 19271.51 is added to the Revenue and 13 14 Taxation Code, to read:
- 19271.51. (a) The Franchise Tax Board 15 shall. 16 cooperation with the District Attorney of Los Angeles 17 County, jointly establish a two-year pilot project to assess 18 the feasibility, risks, and benefits of referring to the 19 Franchise Tax Board all child support obligations that are 20 being enforced by local support agencies pursuant to 21 Section 11475.1 of the Welfare and Institutions Code, 22 whether or not payments are delinquent. The pilot project shall begin on January 1, 2000, and shall conclude on December 31, 2001. 24
- (b) The pilot project shall consist of 25,000 child 26 support cases, with established orders, drawn by random sample from the county's existing caseload. For the 28 purposes of this pilot, the term "court order" shall include 29 orders for payment of current child support, orders for 30 payment of arrears, orders for health insurance coverage, 31 reserved orders, and interstate cases with orders from 32 another state. The pilot project shall not include cases in which the obligor is on probation for violation of Section 34 270 or paragraph (4) of subdivision (a) of Section 166 of 35 the Penal Code.
- (c) In addition to the requirements of this section, the 36 37 District Attorney of Los Angeles County shall continue to 38 be required to refer all child support obligations being enforced pursuant to Section 11475.1 of the Welfare and Institutions Code to the Franchise Tax Board to collect all

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child support payments, that are not child support 2 delinquencies, as defined in this article, or past due 3 amounts.

(d) Referrals shall be transmitted by the District Attorney of Los Angeles County to the Franchise Tax Board in the form and manner prescribed by the Franchise Tax Board.

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- (e) When a child support obligation is referred to the Franchise Tax Board pursuant to this section, the amount 10 of the obligation shall be collected from any obligated parent by the Franchise Tax Board in any manner authorized under the law for collection of a child support obligation.
- (f) Any services or information available to 15 District Attorney of Los Angeles County in collecting support obligations or locating noncustodial parents shall be available to the Franchise Tax Board for purposes of collecting child support obligations under this section.
- (g) The Franchise Tax Board shall have responsibility all federal and state-mandated case processing requirements for periods of this pilot according to Section 11475.1 of the Welfare and Institutions Code, except that the Franchise Tax Board shall not have responsibility to 25 establish paternity for a child born out of wedlock. For all 26 cases included in the pilot project, the Franchise Tax 27 Board shall bear sole responsibility for providing services 28 to both custodial and noncustodial parents. The District Attorney of Los Angeles County shall be relieved of all 30 responsibility for case processing of cases referred to the 31 Franchise Tax Board under this pilot project.
- (h) The Franchise Tax Board may make application 33 under Section 270 or paragraph (4) of subdivision (a) of 34 Section 116 of the Penal Code to the District Attorney of 35 Los Angeles County.
- (i) The Franchise Tax Board may refer a case under 36 37 this pilot project back to the District Attorney of Los Angeles County to establish paternity for a child born out of wedlock subsequent to the entry of the order to be 40 enforced.

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(i) During the term of this pilot project, the calculation of performance for the purpose of determining child support incentives for Los Angeles 4 County shall include those collections, activities, and services provided by the Franchise Tax Board under this pilot project.

- (k) For purposes of this pilot project, the Franchise Tax Board shall be treated as a county district attorney and shall be subject to the state performance review 10 requirements pursuant to Section 11475.2 of the Welfare and Institutions Code.
- (1) The Franchise Tax Board and the District Attorney 13 of Los Angeles County shall provide the State Auditor 14 with access to pilot project data and case information for 15 purposes of review of the pilot project. The State Auditor 16 shall monitor this pilot project and by April 1, 2002, report 17 to the Legislature the amount of child support collected 18 in the pilot pursuant to this section, the number of cases 19 in the pilot in which support is collected, the number of 20 cases referred to the Franchise Tax Board as part of the 21 pilot for collection, and the average amount of support 22 collected in all cases referred during the pilot. The State 23 Auditor shall also make a recommendation as the 24 whether this pilot indicates whether the Franchise Tax 25 Board can effectively collect child support statewide in the Title IV-D program.
- 27 (m) This section shall remain in effect only until 28 December 31, 2002, and as of that date is repealed, unless a later enacted statute deletes or extends that date.

SEC. 8.

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- 31 SEC. 24. Section 19271.6 of the Revenue and Taxation 32 *Code is amended to read:*
- 33 19271.6. (a) The Franchise Tax Board, through a 34 cooperative agreement with the State Department of 35 Social Services Attorney General, and in coordination 36 with financial institutions doing business in this state, shall operate a Financial Institution Match System utilizing data exchanges to the maximum extent 38 automated feasible. The Financial Institution Match System shall be implemented pursuant to guidelines prescribed by the

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State Department of Social Services Attorney General and the Franchise Tax Board. These guidelines shall include a structure by which financial institutions, or their designated data processing agents, shall receive from the Franchise Tax Board the entire list of past-due support obligors, which the institution shall match with its own list of accountholders to identify past-due support obligor accountholders at the institution. To the extent 9 allowed by the federal Personal Responsibility and Work 10 Opportunity Reconciliation Act of 1996, the guidelines shall include an option by which financial institutions ability 12 without the technical process to the 13 exchange, or without the ability to employ a third-party 14 data processor to process the data exchange, may forward to the Franchise Tax Board a list of all accountholders and 16 their social security numbers, so that the Franchise Tax 17 Board shall match that list with the entire list of past-due 18 support obligors. 19

(b) The Financial Institution Match System shall not 20 be subject to any limitation set forth in Chapter 20 (commencing with Section 7460) of Division 7 of Title 1 22 of the Government Code. However, any use of the information provided pursuant to this section for any purpose other than the enforcement and collection of a 25 child support delinquency, as set forth in Section 19271, shall be a violation of Section 19542.

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- (c) Each county shall compile a file of support obligors 28 with judgments and orders that are being enforced by district attorneys pursuant to Section 11475.1 of the 30 Welfare and Institutions Code, and who are past due in the payment of their support obligations. The file shall be compiled, updated, and forwarded to the Franchise Tax Board, in accordance with the guidelines prescribed by State Department of Social Services Attorney General and the Franchise Tax Board.
- 36 (d) To effectuate the Financial Institution System, financial institutions subject to this section shall 37 do all of the following: 38
- (1) Provide to the Franchise Tax Board on a quarterly 39 basis the name, record address and other addresses, social

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security number other identification or taxpayer number, and other identifying information for each noncustodial parent who maintains an account at the institution and who owes past-due support, as identified by the Franchise Tax Board by name and social security number or other taxpayer identification number.

- (2) In response to a notice or order to withhold issued by the Franchise Tax Board, withhold from any accounts of the obligor the amount of any past-due support stated 10 on the notice or order and transmit the amount to the Franchise Tax Board in accordance with Section 18670 or 18670.5.
- (e) Unless otherwise required by applicable law, a 14 financial institution furnishing a report or providing 15 information to the Franchise Tax Board pursuant to this shall not disclose to a depositor or accountholder, or a codepositor or coaccountholder, that 18 the name, address, social security number, or other identification number other taxpayer or information of that person has been received from or furnished to the Franchise Tax Board.
- (f) A financial institution shall incur no obligation or 23 liability to any person arising from any of the following:
- (1) Furnishing information to the Franchise Tax 25 Board as required by this section.
 - (2) Failing to disclose to a depositor or accountholder that the name, address, social security number, or other taxpayer identification number or other identifying information of that person was included in the data exchange with the Franchise Tax Board required by this
- (3) Withholding or transmitting any assets in response 33 to a notice or order to withhold issued by the Franchise 34 Tax Board as a result of the data exchange. This paragraph 35 shall not preclude any liability that may result if the 36 financial institution does not comply with subdivision (b) 37 of Section 18674.
- (4) Any other action taken in good faith to comply 38 39 with the requirements of this section.

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(g) Information required to be to the 1 submitted 2 Franchise Tax Board pursuant to this section shall only be used by the Franchise Tax Board to collect past-due support pursuant to Section 19271. If the Franchise Tax Board has issued an earnings withholding order and the condition described in subparagraph (C) of paragraph (1) of subdivision (i) exists with respect to the obligor, the Franchise Tax Board shall not use the information it receives under this section to collect the past-due support 10 from that obligor. The Franchise Tax Board shall forward to the counties, in accordance with guidelines prescribed by the State Department of Social Services Attorney 12 13 General and the Franchise Tax Board, information 14 obtained from the financial institutions pursuant to this section. No county shall use this information for directly 16 levying on any account. Each county shall keep the information confidential as provided by Section 11478.1 of 17 18 the Welfare and Institutions Code.

- (h) For those noncustodial parents owing past-due 20 support for which there is a match under paragraph (1) of subdivision (d), the past-due support at the time of the match shall be a delinquency under this article for the purposes of the Franchise Tax Board taking any collection action pursuant to Section 18670 or 18670.5.
- (i) (1) Each county shall notify the Franchise Tax occurrence of the 26 Board upon the circumstances described in the following subparagraphs with respect to an obligor of past-due support:
 - (A) All of the following apply:

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- (i) A court has ordered an obligor to make scheduled payments on a child support arrearages obligation.
 - (ii) The obligor is in compliance with that order.
- (B) An earnings assignment order or a notice of 34 assignment that includes an amount for past-due support has been served on the obligated parent's employer and earnings are being withheld pursuant to the earnings assignment order or a notice of assignment.
- 38 (C) At least 50 percent of the obligated parent's earnings are being withheld for support.

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(D) The obligor is less than 90 days delinquent in the payment of any amount of support. For purposes of this subparagraph, any delinquency existing at the time a case is received by a district attorney shall not be considered until 90 days have passed.

- (E) A child support delinquency need not be referred to the Franchise Tax Board for collection if a jurisdiction outside this state is enforcing the support order.
- (2) Upon notification, the Franchise Tax Board shall 10 not use the information it receives under this section to collect any past-due support from that obligor.
- (j) Notwithstanding subdivision (i), the Franchise Tax 13 Board may use the information it receives under this 14 section to collect any past-due support at any time if a county requests action be taken.
- (k) The Franchise Tax Board may not use 17 information it receives under this section to collect any 18 past-due support if a county has applied for and received an exemption from the State Department of Social 20 Services Attorney General as provided by subdivision (k) 21 of Section 19271, unless that county specifically requests collection against that obligor. The Franchise Tax Board may not use the information it receives under this section to collect any past-due support if a county requests that action not be taken.
 - (l) For purposes of this section:
- (1) "Account" means any demand deposit account, 28 share or share draft account, checking or negotiable withdrawal order account, savings account, time deposit account, or a money market mutual fund account, whether or not the account bears interest.
 - (2) "Financial institution" has the same meaning as defined in Section 669A(d)(1) of Title 42 of the United States Code.
- (3) "Past-due support" means any child support 36 obligation that is unpaid on the due date for payment.
- Out of any money received from the federal 37 38 government for the purpose of reimbursing financial institutions for their actual and reasonable costs incurred in complying with this section, the state shall reimburse

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those institutions. To the extent that money is not provided by the federal government for that purpose, the state shall not reimburse financial institutions for their costs in complying with this section.

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(n) By March 1, 1998, the Franchise Tax Board and the 6 Department of Social Services Attorney General, in consultation with counties and financial institutions, shall jointly propose an implementation plan for inclusion in 9 the annual Budget Act, or in other legislation that would 10 fund this program. The implementation plan shall take into account the program's financial benefits, including 12 the costs of all participating private and public agencies. 13 It is the intent of the Legislature that this program shall 14 result in a net savings to the state and the counties.

SEC. 25. Section 19272 of the Revenue and Taxation 16 *Code is amended to read:*

19272. (a) Any child support delinquency collected 18 by the Franchise Tax Board, including those amounts that 19 result in overpayment of a child support delinquency, 20 shall be deposited in the State Treasury, after clearance 21 of the remittance, to the credit of the Special Deposit 22 Fund distributed as specified by interagency 23 agreement executed by the Franchise Tax Board and the 24 State Department of Social Services Attorney General, 25 with the concurrence of the Controller. Notwithstanding 26 Section 13340 of the Government Code, all moneys deposited in the Special Deposit Fund pursuant to this article are hereby continuously appropriated, without regard to fiscal years, for purposes making distributions.

- (b) When a child support delinquency, or any portion 32 thereof, has been collected by the Franchise Tax Board pursuant to this article, the district attorney shall be 34 notified that the delinquency or some portion thereof has been collected and shall be provided any other necessary 36 relevant information requested.
- (c) The referring county district attorney shall receive 38 credit for the amount of collections made pursuant to the referral, and shall receive the applicable child support enforcement incentives pursuant to Section 15200.85 of

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the Welfare and Institutions Code. Collection costs incurred by the Franchise Tax Board shall be paid by federal reimbursement with any balance to be paid from the General Fund.

5 SEC. 26. Section 19273 of the Revenue and Taxation 6 Code is amended to read:

19273. (a) For the collection pursuant to this article of any child support delinquency from any obligated parent who is out of state, the Franchise Tax Board may procedures and mechanisms 10 utilize the 11 available for collection of taxes owed from out-of-state 12 taxpayers, pursuant to Section 19376. As necessary, the 13 Franchise Tax Board shall seek reciprocal agreements 14 with other states to improve its ability to collect child 15 support payments from out-of-state obligated parents on 16 behalf of custodial parents residing in California. The 17 Franchise Tax Board shall also share with the Internal 18 Revenue Service any tax return information with respect 19 to the location of the obligated parent, and may pursue agreements with the Internal Revenue Service, permitted by federal law, to improve collections of child 21 support delinquencies from out-of-state obligated 23 parents cooperative through agreements with 24 service.

- (b) The Statewide Automated Child Support System, 26 established pursuant to Section 10815 of the Welfare and 27 Institutions Code, shall, for purposes of this article, 28 include the capacity to interface and exchange 29 information with the Franchise Tax Board, and if feasible. 30 the Internal Revenue Service, to enable the immediate reporting and tracking of obligated parent information.
- (c) The State Department of Social Services Attorney 32 33 General and the Franchise Tax Board shall enter into any 34 interagency agreements that are necessary for the implementation of this article. 35
- is added 36 SEC. 27. Section 1088.8 to the 37 Unemployment Insurance Code, to read:
- 38 1088.8. (a) Any service recipient, as defined in subdivision (b), who makes or is required to make a return to the Internal Revenue Service, in accordance

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with Section 6041A(a) of the Internal Revenue Code (relating to payments made to a service provider as compensation for services), shall file with department information as required under subdivision 5

(b) For purposes of this section:

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- (1) "Service recipient" means any individual, person, 8 corporation, association, or partnership, or agent thereof, doing business in this state, deriving income from sources 10 within this state, or in any manner whatsoever subject to the laws of this state. "Service recipient" also includes the State of California or any political subdivision thereof, including the Regents of the University of California, any city organized under a freeholder's charter, or any political body not a subdivision or agency of the state, and any person, employee, department, or agent thereof.
- (2) "Service provider" means an individual who is not 18 an employee of the service recipient for state law purposes and who receives compensation or executes a 20 contract for services performed for that service recipient within or without the state.
- (c) (1) Each service recipient who contracts with the 23 state shall report all of the following information to the department for each service provider who will perform 25 work on the state contract, within 20 days of the earlier of first making payments for services rendered of six hundred dollars (\$600) or more in any year to the service provider, or entering into a contract or contracts with the service provider providing for payments of six hundred dollars (\$600) or more in any year:
- 31 (A) The full name and social security number of the 32 service-provider.
- 33 (B) The service recipient's name, business name, 34 address, and telephone number.
- 35 (C) The service recipient's federal employer 36 identification number, California state employer account number, social security number, or other identifying number as required by the department.

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(D) The date the contract is executed, or if no contract is executed, the date payments for services rendered first total six hundred dollars (\$600) or more.

- (E) The total dollar amount of the contract, if any, and the contract expiration date.
- (d) The department shall retain information collected pursuant to this section until November 1 following the tax year in which the contract is executed, or if no contract is executed, the tax year in which the payments 10 for services rendered first total six hundred dollars (\$600) or more.
- (e) Information obtained by the department pursuant 13 to this section may be released only for purposes of establishing, modifying, or enforcing child support obligations under Section 11475.1 of the Welfare and 15 16 Institutions Code and for child support collection purposes authorized under Article 5 (commencing with 17 18 Section 19271) of Chapter 5 of Part 10.2 of the Revenue and Taxation Code, or to the Franchise Tax Board for tax enforcement purposes or for administering the provisions of the Welfare and Institutions Code.
- 22 (f) This section shall become operative on July 1, 2000. 23

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- SEC. 28. Section the 11350.6 of Welfare and 25 Institutions Code is amended to read:
- 11350.6. (a) As used in this section: 26
- person (1) "Applicant" means applying for any 28 issuance or renewal of a license.
- (2) "Board" means any entity specified in Section 101 30 of the Business and Professions Code, the entities referred to in Sections 1000 and 3600 of the Business and 32 Professions Code, the State Bar, the Department of Real Estate, the Department of Motor Vehicles, the Secretary 34 of State, the Department of Fish and Game, and any other state commission, department, committee, examiner, or 36 agency that issues a license, certificate, credential, permit, registration, or any other authorization to engage 37 38 in a business, occupation, or profession, or to the extent required by federal law or regulations, for recreational purposes. This term includes all boards, commissions,

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departments, committees, examiners, entities. agencies that issue a license, certificate, credential, permit, registration, or any other authorization to engage 4 in a business, occupation, or profession. The failure to 5 name a particular board, commission, specifically department, committee, examiner, entity, or agency that 6 license. certificate, credential. permit. registration, or any other authorization to engage in a business, occupation, or profession does not exclude that 10 board, commission, department, committee, examiner, entity, or agency from this term. 12

(3) "Certified list" means a list provided by the district 13 attorney to the State Department of Social Services 14 Attorney General in which the district attorney verifies, 15 under penalty of perjury, that the names contained 16 therein are support obligors found to be out of compliance with a judgment or order for support in a case 18 being enforced under Title IV-D of the federal Social Security Act.

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- (4) "Compliance with a judgment or order for 21 support" means that, as set forth in a judgment or order for child or family support, the obligor is no more than 30 23 calendar days in arrears in making payments in full for 24 current support, in making periodic payments in full, 25 whether court ordered or by agreement with the district attorney, on a support arrearage, or in making periodic payments in full, whether court ordered or by agreement 28 with the district attorney, on a judgment 29 reimbursement for public assistance, or has obtained a 30 judicial finding that equitable estoppel as provided in 31 statute or case law precludes enforcement of the order. The district attorney is authorized to use this section to enforce orders for spousal support only when the district 34 attorney is also enforcing a related child support obligation owed to the obligee parent by the same 36 obligor, pursuant to Sections 11475.1 and 11475.2.
- (5) "License" includes membership in the State Bar, 38 and a certificate, credential, permit, registration, or any other authorization issued by a board that allows a person to engage in a business, occupation, or profession, or to

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including commercial motor vehicle, operate a appointment and commission by the Secretary of State as 3 a notary public. "License" also includes any driver's 4 license issued by the Department of Motor Vehicles, any commercial fishing license issued by the Department of Fish and Game, and to the extent required by federal law or regulations, any license used for recreational purposes. This term includes all licenses, certificates, credentials, permits, registrations, or any other authorization issued 10 by a board that allows a person to engage in a business, 11 occupation, or profession. The failure to specifically name 12 a particular type of license, certificate, credential, permit, 13 registration, or other authorization issued by a board that 14 allows a person to engage in a business, occupation, or profession, does not exclude that license, certificate, 15 16 credential, permit, registration, or other authorization 17 from this term.

(6) "Licensee" means any person holding a license, credential, permit, 19 certificate, registration, 20 authorization issued by a board, to engage in a business, 21 occupation, or profession, or a commercial driver's 22 license as defined in Section 15210 of the Vehicle Code, appointment and commission by 23 including an 24 Secretary of State as a notary public. "Licensee" also 25 means any person holding a driver's license issued by the 26 Department of Motor Vehicles, any person holding a 27 commercial fishing license issued by the Department of 28 Fish and Game, and to the extent required by federal law 29 or regulations, any person holding a license used for 30 recreational purposes. This term includes all persons a license, certificate, credential, permit, 32 registration, or any other authorization to engage in a business, occupation, or profession, and the failure to 34 specifically name a particular type of license, certificate, 35 credential, permit, registration, or other authorization 36 issued by a board does not exclude that person from this 37 term. For licenses issued to an entity that is not an 38 individual person, "licensee" includes any individual who 39 is either listed on the license or who qualifies the license.

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- (b) The district attorney shall maintain a list of those 1 persons included in a case being enforced under Title IV-D of the federal Social Security Act against whom a support order or judgment has been rendered by, or registered in, a court of this state, and who are not in compliance with that order or judgment. The district attorney shall submit a certified list with the names, social security numbers, and last known addresses of these persons and the name, address, and telephone number of 10 the district attorney who certified the list to the State 11 Department of Social Services Attorney General. The 12 district attorney shall verify, under penalty of perjury, 13 that the persons listed are subject to an order or judgment 14 for the payment of support and that these persons are not in compliance with the order or judgment. The district 16 attorney shall submit to the State Department of Social Services Attorney General an updated certified list on a 17 18 monthly basis.
- (c) The State Department of Social Services Attorney 20 General shall consolidate the certified lists received from the district attorneys and, within 30 calendar days of receipt, shall provide a copy of the consolidated list to 23 each board which is responsible for the regulation of licenses, as specified in this section.

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- (d) On or before November 1, 1992, or as soon 26 thereafter as economically feasible, as determined by the State Department of Social Services Attorney General, all boards subject to this section shall implement procedures to accept and process the list provided by the State 30 Department of Social Services Attorney General, in accordance with this section. Notwithstanding any other provision of law, all boards shall collect social security numbers from all applicants for the purposes of matching 34 the names of the certified list provided by the State Department of Social Services Attorney General to 36 applicants and licensees and of responding to requests for this information made by child support agencies.
- 38 (e) (1) Promptly after receiving the certified consolidated list from the State Department of Social Services Attorney General, and prior to the issuance or

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renewal of a license, each board shall determine whether the applicant is on the most recent certified consolidated 3 list provided by the State Department of Social Services Attorney General. The board shall have the authority to withhold issuance or renewal of the license of any applicant on the list.

- (2) If an applicant is on the list, the board shall immediately serve notice as specified in subdivision (f) on the applicant of the board's intent to withhold issuance 10 or renewal of the license. The notice shall be made personally or by mail to the applicant's last known mailing address on file with the board. Service by mail shall be complete in accordance with Section 1013 of the Code of 14 Civil Procedure.
- (A) The board shall issue a temporary license valid for 16 a period of 150 days to any applicant whose name is on the certified list if the applicant is otherwise eligible for a
- (B) Except as provided in subparagraph (D), the 20 150-day time period for a temporary license shall not be extended. Except as provided in subparagraph (D), only 22 one temporary license shall be issued during a regular 23 license term and it shall coincide with the first 150 days 24 of that license term. As this paragraph applies to 25 commercial driver's licenses, "license term" shall be deemed to be 12 months from the date the application fee 27 is received by the Department of Motor Vehicles. A 28 license for the full or remainder of the license term shall be issued or renewed only upon compliance with this 30 section.
- (C) If a license or application for a license or the 32 renewal of a license is denied pursuant to this section, any funds paid by the applicant or licensee shall not be 34 refunded by the board.
- (D) This paragraph shall apply only in the case of a 36 driver's license, other than a commercial driver's license. 37 Upon the request of the district attorney or by order of 38 the court upon a showing of good cause, the board shall extend a 150-day temporary license for a period not to exceed 150 extra days.

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1 (3) (A) The State Department of Social Services Attorney General may, when it is economically feasible for the department Attorney General and the boards to determined by the do as department Attorney 5 General, in cases where the department Attorney General is aware that certain child support obligors listed on the certified lists have been out of compliance with a judgment or order for support for more than four months, provide a supplemental list of these obligors to each board 10 with which the department Attorney General has an 11 interagency agreement to implement this 12 Upon request by the department Attorney General, the licenses of these obligors shall be subject to suspension, 14 provided that the licenses would not otherwise be eligible 15 for renewal within six months from the date of the request 16 by the department Attorney General. The board shall have the authority to suspend the license of any licensee 17 on this supplemental list. 19

- (B) If a licensee is on a supplemental list, the board 20 shall immediately serve notice as specified in subdivision (f) on the licensee that his or her license will be automatically suspended 150 days after notice is served, unless compliance with this section is achieved. The notice shall be made personally or by mail to the licensee's last known mailing address on file with the board. Service by mail shall be complete in accordance with Section 1013 of the Code of Civil Procedure.
 - (C) The 150-day notice period shall not be extended.

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- (D) If any license is suspended pursuant to this section, any funds paid by the licensee shall not be refunded by the board.
- (E) This paragraph shall not apply to licenses subject to annual renewal or annual fee.
- (f) Notices shall be developed by each board in 35 accordance with guidelines provided by the State 36 Department of Social Services Attorney General and subject to approval by the State Department of Social 38 Services Attorney General. The notice shall include the address and telephone number of the district attorney who submitted the name on the certified list, and shall

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emphasize the necessity of obtaining a release from that district attorney's office as a condition for the issuance, renewal, or continued valid status of a license or licenses.

- (1) In the case of applicants not subject to paragraph 5 (3) of subdivision (e), the notice shall inform the applicant that the board shall issue a temporary license, as provided in subparagraph (A) of paragraph (2) of subdivision (e), for 150 calendar days if the applicant is otherwise eligible and that upon expiration of that time period the license will be denied unless the board has received a release from the district attorney 12 submitted the name on the certified list.
- (2) In the case of licensees named on a supplemental 14 list, the notice shall inform the licensee that his or her 15 license will continue in its existing status for no more than 16 150 calendar days from the date of mailing or service of 17 the notice and thereafter will be suspended indefinitely 18 unless, during the 150-day notice period, the board has received a release from the district attorney who 20 submitted the name on the certified list. Additionally, the shall inform the licensee that any license suspended under this section will remain so until the 23 expiration of the remaining license term, unless the board receives a release along with applications and fees, if applicable, to reinstate the license during the license 26 term.
- (3) The notice shall also inform the applicant or 28 licensee that if an application is denied or a license is suspended pursuant to this section, any funds paid by the 30 applicant or licensee shall not be refunded by the board. State Department of Social Services Attorney 32 General shall also develop a form that the applicant shall use to request a review by the district attorney. A copy of this form shall be included with every notice sent pursuant to this subdivision.
 - (g) (1) Each district attorney shall maintain review procedures consistent with this section to allow an applicant to have the underlying arrearage and any relevant defenses investigated, to provide an applicant information on the process of obtaining a modification of

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a support order, or to provide an applicant assistance in the establishment of a payment schedule on arrearages if the circumstances so warrant.

(2) It is the intent of the Legislature that a court or 5 district determining attorney, when an appropriate payment schedule for arrearages, base its decision on the facts of the particular case and the priority of payment of child support over other debts. The payment schedule shall also recognize that certain expenses may be essential 10 to enable an obligor to be employed. Therefore, in reaching its decision, the court or the district attorney shall consider both of these goals in setting a payment schedule for arrearages.

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- (h) If the applicant wishes to challenge the submission 15 of his or her name on the certified list, the applicant shall 16 make a timely written request for review on the form specified in subdivision (f) to the district attorney who 18 certified the applicant's name. The district attorney shall, 19 within 75 days of receipt of the written request, inform the applicant in writing of his or her findings upon completion of the review. The district attorney shall immediately send a release to the appropriate board and the applicant, if any of the following conditions are met:
- (1) The applicant is found to be in compliance or 25 negotiates an agreement with the district attorney for a payment schedule on arrearages or reimbursement.
- (2) The applicant has submitted a request for review, 28 but the district attorney will be unable to complete the review and send notice of his or her findings to the applicant within 75 days. This paragraph applies only if the delay in completing the review process is not the result of the applicant's failure to act in a reasonable, timely, and diligent manner upon receiving notice from the board that his or her name is on the list.
- (3) The applicant has filed and served a request for 36 judicial review pursuant to this section, but a resolution of that review will not be made within 150 days of the date of service of notice pursuant to subdivision (f). This paragraph applies only if the delay in completing the judicial review process is not the result of the applicant's

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failure to act in a reasonable, timely, and diligent manner upon receiving the district attorney's notice of his or her 3 findings.

- (4) The applicant has obtained a judicial finding of compliance as defined in this section.
- (i) An applicant is required to act with diligence in responding to notices from the board and the district attorney with the recognition that the temporary license will lapse or the license suspension will go into effect after 150 days and that the district attorney and, where appropriate, the court must have time to act within that 12 period. An applicant's delay in acting, without good 13 cause, which directly results in the inability of the district 14 attorney to complete a review of the applicant's request or the court to hear the request for judicial review within 16 the 150-day period shall not constitute the diligence required under this section which would justify the 18 issuance of a release.
- (j) Except as otherwise provided in this section, the 20 district attorney shall not issue a release if the applicant 21 is not in compliance with the judgment or order for support. The district attorney shall notify the applicant in 23 writing that the applicant may, by filing an order to show 24 cause or notice of motion, request any or all of the 25 following:
- (1) Judicial review of the district attorney's decision 27 not to issue a release.
 - (2) A judicial determination of compliance.
 - (3) A modification of the support judgment or order.

The notice shall also contain the name and address of the court in which the applicant shall file the order to show cause or notice of motion and inform the applicant that his or her name shall remain on the certified list if the applicant does not timely request judicial review. The applicant shall comply with all statutes and rules of court regarding orders to show cause and notices of motion.

Nothing in this section shall be deemed to limit an applicant from filing an order to show cause or notice of motion to modify a support judgment or order or to fix a payment schedule on arrearages accruing

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support judgment or order or to obtain a court finding of compliance with a judgment or order for support.

(k) The request for judicial review of the district attorney's decision shall state the grounds for which review is requested and judicial review shall be limited to those stated grounds. The court shall hold an evidentiary hearing within 20 calendar days of the filing of the request for review. Judicial review of the district attorney's decision shall be limited to a determination of each of the following issues:

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- (1) Whether there is a support judgment, order, or payment schedule on arrearages or reimbursement.
- (2) Whether the petitioner is the obligor covered by 14 the support judgment or order.
- (3) Whether the support obligor is or is not in 16 compliance with the judgment or order of support.
- (4) The extent to which the needs of the obligor, 18 taking into account the obligor's payment history and the current circumstances of both the obligor and obligee, warrant a conditional release as described in this subdivision.

The request for judicial review shall be served by the applicant upon the district attorney who submitted the applicant's name on the certified list within seven calendar days of the filing of the petition. The court has authority to uphold the action, unconditionally release the license, or conditionally release the license.

If the judicial review results in a finding by the court that the obligor is in compliance with the judgment or order for support, the district attorney shall immediately send a release in accordance with subdivision (h) to the appropriate board and the applicant. If the judicial review results in a finding by the court that the needs of 34 the obligor warrant a conditional release, the court shall make findings of fact stating the basis for the release and 36 the payment necessary to satisfy the unrestricted issuance or renewal of the license without prejudice to a later judicial determination of the amount of support arrearages, including interest, and shall specify payment SB 240 **— 54 —**

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terms, compliance with which are necessary to allow the release to remain in effect.

(1) The State Department of Social Services Attorney 4 General shall prescribe release forms for use by district attorneys. When the obligor is in compliance, the district attorney shall mail to the applicant and the appropriate board a release stating that the applicant is in compliance. The receipt of a release shall serve to notify the applicant and the board that, for the purposes of this section, the applicant is in compliance with the judgment or order for support.

If the district attorney determines subsequent to the 13 issuance of a release that the applicant is once again not 14 in compliance with a judgment or order for support, or with the terms of repayment as described in this 16 subdivision, the district attorney may notify the board, the obligor, and the State Department of Social Services 18 Attorney General in a format prescribed by the State 19 Department of Social Services Attorney General that the 20 obligor is not in compliance.

The State Department of Social Services Attorney 22 General may, when it is economically feasible for the department Attorney General and the boards to develop an automated process for complying with this subdivision, 25 notify the boards in a manner prescribed by the department Attorney General, that the obligor is once again not in compliance. Upon receipt of this notice, the board shall immediately notify the obligor on a form 29 prescribed by the department Attorney General that the 30 obligor's license will be suspended on a specific date, and 31 this date shall be no longer than 30 days from the date the 32 form is mailed. The obligor shall be further notified that the license will remain suspended until a new release is 34 issued in accordance with subdivision (h). Nothing in this section shall be deemed to limit the obligor from seeking 36 judicial review of suspension pursuant to the procedures described in subdivision (k).

(m) The State Department of Social Services Attorney General may enter into interagency agreements with the agencies that have responsibility

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administration of boards necessary to implement this section, to the extent that it is cost-effective to implement this section. These agreements shall provide for the receipt by the other state agencies and boards of federal funds to cover that portion of costs allowable in federal law and regulation and incurred by the state agencies and boards in implementing this section. Notwithstanding any other provision of law, revenue generated by a board or state agency shall be used to fund the nonfederal share costs incurred pursuant to this section. These 10 of agreements shall provide that boards shall reimburse the State Department of Social Services Attorney General for 12 the nonfederal share of costs incurred by the department 14 in implementing this section. The boards shall reimburse State Department of Social Services 15 16 General for the nonfederal share of costs incurred pursuant to this section from moneys collected from 17 applicants and licensees. 19

(n) Notwithstanding any other provision of law, in 20 order for the boards subject to this section to be reimbursed for the costs incurred in administering its provisions, the boards may, with the approval of the 23 appropriate department director Attorney General, levy on all licensees and applicants a surcharge on any fee or fees collected pursuant to law, or, alternatively, with the appropriate department director approval of the Attorney General, levy on the applicants or licensees 28 named on a certified list or supplemental list, a special fee.

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(o) The process described in subdivision (h) shall 30 constitute the sole administrative remedy for contesting the issuance of a temporary license or the denial or suspension of a license under this section. The procedures specified in the administrative adjudication provisions of 34 the Administrative Procedure (Chapter Act 35 (commencing with Section 11400) and Chapter 36 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code) shall not apply to the denial, suspension, or failure to issue or renew a license or the issuance of a temporary license pursuant to this section.

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- (p) In furtherance of the public policy of increasing child support enforcement and collections, on or before 3 November 1, 1995, the State Department of Social 4 Services Attorney General shall make a report to the 5 Legislature and the Governor based on data collected by 6 the boards and the district attorneys in a format prescribed by the State Department of Social Services Attorney General. The report shall contain all of the 9 following:
 - (1) The number of delinquent obligors certified by district attorneys under this section.
 - (2) The number of support obligors who also were applicants or licensees subject to this section.
- (3) The number of new licenses and renewals that 15 were delayed, temporary licenses issued, and licenses 16 suspended subject to this section and the number of new 17 licenses and renewals granted and licenses reinstated 18 following board receipt of releases as provided by subdivision (h) by May 1, 1995.
- (4) The costs incurred in the implementation and 21 enforcement of this section.
- (q) Any board receiving an inquiry as to the licensed 23 status of an applicant or licensee who has had a license 24 denied or suspended under this section or has been 25 granted a temporary license under this section shall 26 respond only that the license was denied or suspended or 27 the temporary license was issued pursuant to this section. 28 Information collected pursuant to this section by any 29 state agency, board, or department shall be subject to the 30 Information **Practices** Act (Chapter of 1977 31 (commencing with Section 1798) of Title 1.8 of Part 4 of 32 Division 3 of the Civil Code).
- 33 (r) Any rules and regulations issued pursuant to this 34 section by any state agency, board, or department may be adopted as emergency regulations in accordance with the 36 rulemaking provisions of the Administrative Procedure 37 Act (Chapter 3.5 (commencing with Section 11340) of 38 Part 1 of Division 3 of Title 2 of the Government Code). The adoption of these regulations shall be deemed an emergency and necessary for the

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preservation of the public peace, health, and safety, or general welfare. The regulations shall become effective immediately upon filing with the Secretary of State.

(s) The State Department of Social Services Attorney boards, and as appropriate, shall adopt regulations necessary to implement this section.

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- (t) The Judicial Council shall develop the forms necessary to implement this section, except as provided in subdivisions (f) and (l).
- (u) The release or other use of information received by a board pursuant to this section, except as authorized by this section, is punishable as a misdemeanor. 12
- (v) The State Board of Equalization shall enter into 14 interagency agreements with the State Department of 15 Social Services Attorney General and the Franchise Tax 16 Board that will require the State Department of Social Services Attorney General and the Franchise Tax Board 18 to maximize the use of information collected by the State 19 Board of Equalization, for child support enforcement 20 purposes, to the extent it is cost-effective and permitted by the Revenue and Taxation Code.
- (w) (1) The suspension or revocation of any driver's 23 license, including a commercial driver's license, under this section shall not subject the licensee to vehicle impoundment pursuant to Section 14602.6 of the Vehicle Code.
- (2) Notwithstanding any other provision of law, the 28 suspension or revocation of any driver's license, including a commercial driver's license, under this section shall not 30 subject the licensee to increased costs for vehicle liability 31 insurance.
 - (x) If any provision of this section or the application thereof to any person or circumstance is held invalid, that invalidity shall not affect other provisions or applications of this section which can be given effect without the invalid provision or application, and to this end the provisions of this section are severable.
- 38 (y) All rights to administrative and judicial review afforded by this section to an applicant shall also be afforded to a licensee.

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SEC. 10.

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SEC. 29. Section 11350.10 is added to the Welfare and 2 *Institutions Code, to read:*

11350.10. (a) As used in this section, the "parent" refers to either a custodial or noncustodial 6 parent, or an applicant or recipient of services provided by the district attorney pursuant to Section 11475.1.

- (b) The district attorney of each county shall institute 9 a dispute resolution process in their office for support 10 enforcement services provided pursuant to Section 11475.1. Each county shall promulgate procedures for 12 submitting disputes for review by the district attorney, or 13 his or her designee, subject to the following:
- (1) The Attorney General shall develop and issue 15 statewide uniform forms and procedures for use by all 16 counties in their county dispute resolution process.
- (2) A notice of the right to request a dispute resolution, 18 on a form developed and supplied by the Attorney 19 General, and a copy of the office procedures for the 20 dispute resolution process shall be clearly posted in all child support enforcement offices open to the public.
- (c) Any parent may request a dispute resolution if he 23 or she claims any of the following:
- (1) An application for child support services has been 25 denied or has not been acted upon within the required timeframe.
- (2) The district attorney has failed to take appropriate 28 action on the child support services case within the required timeframe set by federal or state law.
 - (3) Child support collections have not been distributed, or have been distributed incorrectly, as required by federal or state law.
- 33 (4) The district attorney has closed a child support 34 case in violation of federal or state law.
- (d) No person shall be entitled to request a dispute 36 resolution unless he or she files his or her request within 90 days of the action or failure to take action complained 37 38 of.
- 39 (e) Within two weeks of receiving a request for 40 dispute resolution, the district attorney shall either

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1 resolve the complaint by taking the corrective action requested by the parent and mailing a notice of 3 corrective action to the parent, or mail a notice of hearing 4 to the parent. The hearing on the complaint shall be 5 scheduled to occur no less than 15 days nor more than 30 6 days after the date of mailing the notice of hearing. These 7 hearings may occur by formal or informal meetings with 8 the parent, and may occur by telephone for convenience 9 purposes. The time and date of the hearing may be 10 rescheduled by agreement.

- (f) If, at the time of the hearing, the district attorney 12 acknowledges that a specified action needs to be taken 13 and requests more time for completing the action, the 14 hearing may be continued to a later date. Continuance of 15 the hearing may be agreed to by the parent without the 16 necessity of attending the hearing.
- (g) At the time of the hearing, or within seven business 18 days following the hearing, the district attorney shall 19 provide or mail a written response to the parent, and stating all of the following:

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- (1) The dispute has been resolved and how it was resolved.
- (2) The dispute was not resolved and why it was not 24 resolved.
 - (3) A further hearing is required for resolution of the dispute because additional information or investigation is needed.
- (h) The district attorney shall not be required to 29 provide a parent with a dispute resolution hearing 30 pertaining to an issue previously reviewed unless some 31 change of circumstances or facts is presented.
- (i) Within 2 days of providing the parent with a 33 written response, the district attorney shall mail a copy of 34 the dispute form and the district attorney's written 35 response to the Attorney General. The Attorney General 36 shall maintain files of the disputes and responses, and compile information as the nature, number, 38 resolution of the disputes for purposes of reporting to the 39 *Legislature*.

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SEC. 30. Section 11350.11 is added to the Welfare and *Institutions Code, to read:*

11350.11. (a) At the time of providing a parent with a written response pursuant to subdivision (f) of Section 11350.10, the district attorney shall provide the parent a 6 blank form for requesting a state hearing. This form shall be developed by the Attorney General.

- (b) Any parent who believes his or her dispute has not 9 been resolved by the district attorney pursuant to Section 10 11350.10, and that further remedial action is required, 11 may request a hearing before the Attorney General or his 12 or her designated staff. A parent shall request a state 13 hearing if he or she has not exhausted the dispute 14 resolution process established pursuant to Section 15 11350.10 prior to making the request. A request for a state 16 hearing shall be submitted to the Attorney General 17 within 60 days of the district attorney giving the parent 18 a written response as required by subdivision (f) of 19 Section 11350.10.
- (c) State hearings required by this section shall be 21 *limited to the following issues:*
- (1) An application for child support services has been 23 denied or has not been acted upon within the required timeframe.
 - (2) The district attorney has failed to take appropriate action on the child support services case within the required timeframe set by federal or state law.
 - (3) Child support collections have not been distributed, or have been distributed incorrectly, as required by federal or state law.
- (4) The district attorney has closed a child support 32 case in violation of federal or state law.
- 33 (d) The following matters are not subject to a state 34 hearing:
- 35 (1) The decision of the district attorney to proceed or 36 to decline to proceed with criminal prosecution or civil 37 contempt charges.
- (2) The amount of court order for support, including 38 39 *current support and arrears.*

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(3) Any issue that is subject to the jurisdiction of the superior court.

(4) Any issue that is not subject to dispute resolution by district attorneys under Section 11350.10.

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- (e) The Attorney General may establish rules for 6 administration and handling of state hearings required by this section.
- (f) At the conclusion of a state hearing, the Attorney General may direct the district attorney to take specified 10 remedial action to resolve a dispute described in subdivision (c) of Section 11350.10. The Attorney General 12 may direct that a county be charged a fee for conducting 13 the state hearing if it is determined that the dispute could 14 have been but was not resolved by the local dispute 15 resolution process. No fee shall be charged to the county 16 if the complaint was not substantially justified, if the 17 dispute was not within the child support responsibilities 18 of the district attorney, or for any dispute not described 19 in subdivision (c) of Section 11350.10. This fee shall be 20 deemed a cost of providing dispute resolution services to 21 the county and shall be deducted from the child support administrative revenues forwarded to the county by the state.
- (g) The Bureau of State Audits shall audit the state 25 hearing processes and the county dispute resolution 26 processes, and report to the Assembly and Senate *Judiciary Committees, by February 1, 2004.*
 - (h) This section shall remain in effect only until January 1, 2005, and as of that date is repealed, unless a later enacted statute, that is enacted before January 1, 2005, deletes or extends that date.
- 32 SEC. 31. Section 11355 of the Welfare and Institutions 33 Code is amended to read:
- 34 11355. (a) Notwithstanding any other provision of 35 law, in any action filed by the district attorney pursuant 36 to Section 11350, 11350.1, or 11475.1, a judgment shall be entered if the defendant fails to file an answer or otherwise appear in the action within 30 days of service of process upon the defendant without hearing, without the presentation of any other evidence or further notice

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1 to the defendant, upon the filing of proof of service by the district attorney evidencing that more than 30 days have 3 passed since the simplified summons and complaint, 4 proposed judgment, blank answer, blank income and 5 expense declaration, and all notices required by this 6 article and Article 7 (commencing with Section 11475) were served on the defendant.

- (b) If the defendant fails to file an answer with the 9 court within 30 days of having been served as specified in 10 subdivision (c) of Section 11475.1, the proposed judgment 11 filed with the original summons and complaint shall 12 become effective be conformed by the court as the final 13 judgment and a copy provided to the district attorney, 14 unless the district attorney has filed a declaration and amended proposed judgment pursuant to 15 subdivision 16 (c).
- (c) If the district attorney receives additional financial 18 information within 30 days of service of the complaint and proposed judgment on the defendant and the additional 20 information would result in a support order that is 21 different from the amount in the proposed judgment, the district attorney shall file a declaration setting forth the information and additional an amended proposed judgment. The declaration and amended proposed 25 judgment shall be served on the defendant in compliance 26 with Section 1013 of the Code of Civil Procedure or 27 otherwise as provided by law. The defendant's time to answer or otherwise appear shall be extended to 30 days from the date of service of the declaration and amended proposed judgment.
- (d) Upon entry of the judgment, the clerk of the court 32 shall mail by first-class mail, postage prepaid, a notice to the defendant that his or her default has been taken and 34 that the proposed judgment has been entered provide a conformed copy of the judgment to the district attorney. 36 The district attorney shall mail by first-class mail, postage prepaid, a notice of entry of judgment by default and a copy of the judgment to the defendant to the address where he or she was served with the summons and

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complaint and last known address if different than the address of service.

- 3 SEC. 32. Section 11475 of the Welfare and Institutions Code is amended to read:
- 5 department Attorney General 11475. (a) The 6 hereby designated the single organizational unit whose duty it shall be to administer the state plan for securing child and spousal support and determining paternity. State plan functions shall be performed by other agencies 10 as required by law, by delegation of the department 11 Attorney General, or by cooperative agreements.

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- (b) The director Attorney General shall formulate, 13 adopt, amend, or repeal, in accordance with provisions of 14 Section 10554, regulations and general policies affecting 15 the purposes, responsibilities, and jurisdiction of the 16 department and which are consistent with law 17 necessary for the administration of the state plan for 18 securing child and enforcing spousal support orders and department, with the 19 determining paternity. The 20 cooperation of the Department of Justice, Attorney 21 General shall insure ensure that there is an adequate 22 organizational structure and sufficient staff to perform 23 functions delegated to any governmental unit relating to Title IV-D of the federal Social Security Act. 24
- SEC. 33. Section 11475.05 is added to the Welfare and 26 Institutions Code, to read:
- 11475.05. (a) The Legislature finds that a lack of 28 uniformity of procedures and processes from district attorney to district attorney, court to court, and county to 30 county on child support cases and issues has created great difficulty and confusion for parties. The purpose of the requirements imposed by this section is to assure uniformity of procedures and processes in child support 34 cases and issues and, thereby, to provide increased service.
- 36 (b) In proceedings involving child support, follow 37 district attorney shall uniform, statewide and processes for 38 procedures customer service and 39 complaint resolution that shall be developed by the department, in consultation with the district attorneys

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and with nonprofit child support advocates. On or before March 31 of each year, the department shall clearly communicate these procedures and processes to district attorneys of each county in writing.

(c) Every court that hears child support cases and 6 issues shall utilize uniform, statewide forms and procedures that shall be developed by the Judicial Council, in consultation with the department, district attorneys, and nonprofit child support advocates. These 10 statewide forms and procedures shall be distributed to the courts on or before June 30, 2000, and updated by the Judicial Council as needed. The Judicial Council shall notify the courts of any changes to the statewide forms or procedures on or before June 30 of each year.

SEC. 11.

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SEC. 34. Section 11475.1 of the Welfare and Institutions Code is amended to read:

11475.1. (a) Each county shall maintain a single 19 organizational unit located in the office of the district attorney which shall have the responsibility for promptly and effectively establishing, modifying, and enforcing support obligations, including medical support, child enforcing spousal support orders established by a court of competent jurisdiction, and determining paternity in the 25 case of a child born out of wedlock. The district attorney shall take appropriate action, both civil and criminal, to establish, modify, and enforce child support and, when appropriate, enforce spousal support orders when the child is receiving public assistance, including Medi-Cal, 30 and, when appropriate, may take the same actions on behalf of a child who is not receiving public assistance, including Medi-Cal. The district attorney shall refer all child support delinquencies to the Franchise Tax Board 34 pursuant to Section 19271 of the Revenue and Taxation 35 Code.

(b) Actions brought by the district attorney establish paternity or child support or to enforce child support obligations shall be completed within the time limits set forth by federal law. The district attorney's responsibility applies to spousal support only where the **— 65 — SB 240**

spousal support obligation has been reduced to an order of a court of competent jurisdiction. In any action brought 3 for modification or revocation of an order that is being 4 enforced under Title IV-D of the Social Security Act (42 5 U.S.C. Sec. 651 et seq.), the effective date of the modification or revocation shall be as prescribed by federal law (42 U.S.C. Sec. 666(a)(9)), or any subsequent 8

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- (c) (1) The Judicial Council, in consultation with the 10 department Attorney General and representatives of the California Family Support Council, the Committee on Judiciary, the Assembly Committee on Judiciary, and a legal services organization providing representation on child support matters, shall develop simplified summons, complaint, and answer forms for any 16 action for support brought pursuant to this section or Section 11350.1. The Judicial Council may combine the 18 summons and complaint in a single form.
- (2) The simplified complaint form shall provide the 20 defendant with notice of the amount of child support that is sought pursuant to the guidelines set forth in Article 2 (commencing with Section 4050) of Chapter 2 of Part 2 23 of the Family Code based upon the income or income 24 history of the defendant as known to the district attorney. 25 If the defendant's income or income history is unknown 26 to the district attorney, the complaint shall inform the defendant that income shall be presumed in an amount that results in a court order equal to the minimum basic standard of adequate care provided in Section 11452 unless information concerning the defendant's income is provided to the court. The complaint form shall be accompanied by a proposed judgment. The complaint form shall include a notice to the defendant that the proposed judgment will become effective if he or she fails to file an answer with the court within 30 days of service.
 - (3) (A) The simplified answer form shall be written in simple English and shall permit a defendant to answer and raise defenses by checking applicable boxes. The answer form shall include instructions for completion of the form and instructions for proper filing of the answer.

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(B) The answer form shall be accompanied by a blank income and expense declaration or simplified financial statement and instructions on how to complete The answer form shall direct 4 financial forms. 5 defendant to file the completed income and expense declaration or simplified financial statement with the answer, but shall state that the answer will be accepted by a court without the income and expense declaration or simplified financial statement.

- (C) The clerk of the court shall accept and file 11 answers, income and expense declarations, and simplified that 12 financial statements are completed by hand provided they are legible.
- (4) (A) The simplified complaint form prepared 15 pursuant to this subdivision shall be used by the district 16 attorney or the Attorney General in all cases brought under this section or Section 11350.1.
- (B) The simplified answer form prepared pursuant to 19 this subdivision shall be served on all defendants with the simplified complaint. Failure to serve the simplified answer form on all defendants shall not invalidate any 22 judgment obtained. However, failure to serve the answer 23 form may be used as evidence in any proceeding under 24 Section 11356 of this code or Section 473 of the Code of 25 Civil Procedure.
- (C) The Judicial Council shall add language to the 27 governmental summons, for use by the district attorney 28 with the governmental complaint to establish parental 29 relationship and child support, informing defendants that 30 a blank answer form should have been received with the summons and additional copies may be obtained from either the district attorney's office or the superior court clerk.
- 34 (d) In any action brought or enforcement proceedings 35 instituted by the district attorney pursuant to this section 36 for payment of child or spousal support, an action to recover an arrearage in support payments may be maintained by the district attorney at any time within the period otherwise specified for the enforcement of a

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support judgment, notwithstanding the fact that the child has attained the age of majority.

(e) The county shall undertake an outreach program to inform the public that the services described in subdivisions (a) to (c), inclusive, are available to persons receiving public assistance. There shall prominently displayed in every public area of every office of the units established by this section a notice, in clear and simple language prescribed by the Director of Social 10 Services Attorney General, that the services provided in subdivisions (a) to (c), inclusive, are provided to all individuals whether or not they are recipients of public social services.

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(f) In any action to establish a child support order 15 brought by the district attorney in the performance of duties under this section, the district attorney may make a motion for an order effective during the pendency of 18 that action, for the support, maintenance, and education of the child or children that are the subject of the action. This order shall be referred to as an order for temporary support. This order shall have the same force and effect as a like or similar order under the Family Code.

The district attorney shall file a motion for an order for temporary support within the following time limits:

- (1) If the defendant is the mother, a presumed father under Section 7611 of the Family Code, or any father where the child is at least six months old when the defendant files his answer, the time limit is 90 days after the defendant files an answer.
- (2) In any other case where the defendant has filed an answer prior to the birth of the child or not more than six months after the birth of the child, then the time limit is nine months after the birth of the child.

If more than one child is the subject of the action, the 35 limitation on reimbursement shall apply only as to those 36 children whose parental relationship and age would bar recovery were a separate action brought for support of that child or those children.

If the district attorney fails to file a motion for an order for temporary support within time limits specified in this SB 240 **— 68 —**

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section, the district attorney shall be barred from obtaining a judgment of reimbursement for any support provided for that child during the period between the 4 date the time limit expired and the motion was filed, or, if no such motion is filed, when a final judgment is 6 entered.

Nothing in this section prohibits the district attorney 8 from entering into cooperative arrangements with other county departments as necessary to carry out the 10 responsibilities imposed by this section pursuant to plans of cooperation with the departments approved by the 12 State Department of Social Services Attorney General.

Nothing in this section shall otherwise limit the ability 14 of the district attorney from securing and enforcing orders for support of a spouse or former spouse as 16 authorized under any other provision of law.

(g) As used in this article, "enforcing obligations" 18 includes, but is not limited to, (1) the use of all 19 interception and notification systems operated by the 20 State Department of Social Services Attorney General for 21 the purposes of aiding in the enforcement of support obligations, (2) the obtaining by the district attorney of 23 an initial order for child support, which may include 24 medical support or which is for medical support only, by 25 civil or criminal process, (3) the initiation of a motion or 26 order to show cause to increase an existing child support 27 order, and the response to a motion or order to show cause 28 brought by an obligor parent to decrease an existing child support order, or the initiation of a motion or order to 30 show cause to obtain an order for medical support, and the response to a motion or order to show cause brought by an obligor parent to decrease or terminate an existing medical support order, without regard to whether the 34 child is receiving public assistance, (4) the response to a 35 notice of motion or order to show cause brought by an 36 obligor parent to decrease an existing spousal support order when the child or children are residing with the obligee parent and the district attorney is also enforcing a related child support obligation owed to the obligee parent by the same obligor, and (5) the use of the **— 69 —** SB 240

collection services of the Franchise Tax Board to enforce of child support collection delinguencies Section 19271 of the Revenue and Taxation Code.

- (h) As used in this section, "out of wedlock" means 5 that the biological parents of the child were not married to each other at the time of the child's conception.
- (i) The district attorney is the public agency responsible for administering wage withholding for the purposes of Title IV-D of the Social Security Act (42 10 U.S.C. Sec. 651 et seq.). Notwithstanding any other law, the district attorney shall utilize the collection services of 12 the Franchise Tax Board under Section 19271 of the 13 Revenue and Taxation Code.

Nothing in this section shall limit the authority of the 15 district attorney granted by other sections of this code or 16 otherwise granted by law, except to the extent that the law is inconsistent with the requirement to refer child 18 support delinquencies to the Franchise Tax Board for collection pursuant to Section 19271 of the Revenue and 20 Taxation Code.

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- (j) In the exercise of the authority granted under this 22 article, the district attorney may intervene, pursuant to 23 subdivision (b) of Section 387 of the Code of Civil 24 Procedure, by ex parte application, in any action under 25 the Family Code, or other proceeding wherein child support is an issue or a reduction in spousal support is sought. By notice of motion, order to show cause, or responsive pleading served upon all parties to the action, district attorney may request such appropriate which the district attorney is authorized to seek.
- district attorney shall comply with (k) The guidelines established by the State Department of Social 34 Services Attorney General which set time standards for responding to requests for assistance in locating absent parents, establishing paternity, establishing child support awards, and collecting child support payments.
- (1) As used in this article, medical support activities 38 39 which the district attorney is authorized to perform are limited to the following:

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(1) The obtaining and enforcing of court orders for health insurance coverage.

- (2) Any other medical support activity mandated by federal law or regulation.
- 5 (m) (1) Notwithstanding any other provision of law, 6 venue for an action or proceeding under this part shall be determined as follows:
 - (A) Venue shall be in the superior court in the county that is currently expending public assistance.
 - public assistance not currently is expended, venue shall be in the superior court in the county where the child who is entitled to current support resides or is domiciled.
- (C) If current support is no longer payable through, or 15 enforceable by, the district attorney, venue shall be in the superior court in the county that last provided public assistance for actions to enforce arrearages assigned 18 pursuant to Section 11477.
- (D) If subparagraphs (A), (B), and (C) do not apply, 20 venue shall be in the superior court in the county of 21 residence of the support obligee.
- (E) If the support obligee does not reside in California, 23 and subparagraphs (A), (B), (C), and (D) do not apply, 24 venue shall be in the superior court of the county of 25 residence of the obligor.
- (2) Notwithstanding paragraph the (1),if 27 becomes a resident of another county after an action 28 under this part has been filed, venue may remain in the county where the action was filed until the action is completed.
- (n) The district attorney of one county may appear on 32 behalf of the district attorney of any other county in an 33 action or proceeding under this part. 34
- SEC. 35. Section 11475.2 of the Welfare 35 Institutions Code is amended to read:
- 11475.2. (a) If at any time the Director of Social 36 37 Services Attorney General considers any public agency, 38 which is required by law, by delegation of the department Attorney General, or by cooperative agreement, perform functions relating to the state plan for securing

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child and spousal support and determining paternity, to be failing in a substantial manner to comply with any provision of the state plan, the director Attorney General shall put that agency on written notice to that effect.

The state plan concerning spousal support shall apply only to spousal support included in a child support order.

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In this chapter the term spousal support shall include support for a former spouse.

- (b) If the director Attorney General determines that 10 there is a failure on the part of that public agency to comply with the provisions of the state plan, or if the State 12 Personnel Board certifies to the director that that public agency is not in conformity with applicable merit system 14 standards under Part 2.5 (commencing with Section 19800) of Division 5 of Title 2 of the Government Code, 16 and that sanctions are necessary to secure compliance, the-director Attorney General may invoke either or both of the following sanctions:
- (1) Withhold part or all of state and federal funds, 20 including incentive funds, from that public agency until the public agency shall make a showing to the director Attorney General of full compliance.
- (2) Notify the Attorney General that there has been a 24 failure to comply with the state plan and the Attorney 25 General shall take Take appropriate action to secure compliance.
- (c) Notwithstanding Sections 15200 and 15204.2, in the 28 event of a federal statewide child support program audit, review, or other measure of program compliance or 30 performance which results in the reduction of federal 31 funding for the Title IV-A program, the state shall fund 100 percent of the federal reduction to ensure the continuation of funding for allowable aid payments and 34 related administrative costs associated with the AFDC program.
- (d) In the event of a federal determination to reduce 37 or modify federal funding for the Title IV-A program as a result of improper or inadequate county administration of the child and spousal support enforcement program, the department Attorney General shall pass on to the

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counties any federal sanction levied on or after January 1, 1991, regardless of the date of the underlying federal audit, except for any sanctions resulting from the 1986 audit or federal followup. For the purposes of this section, the date of levy is the date the federal government actually reduces, withholds, or otherwise modifies the state's funding.

- (e) The sanction shall be assessed as follows:
- (1) The state shall assume responsibility for 50 percent 10 of the total federal sanction.
 - (2) Each county shall be assessed an amount equal to the amount of increased county costs which would occur based on application of Sections 15200 and 15204.2.
- (3) For each county found to be out of compliance 15 based on the reviews conducted pursuant to Section 16 15200.8, the county shall be assessed an amount equal to one-half the rate of the federal sanction multiplied by the 18 county's total federal Title IV-A program funding.
- (4) For each county found to be marginally 20 compliance based on the reviews conducted pursuant to Section 15200.8, the county shall be assessed an amount 22 equal to one-quarter the rate of the federal sanction multiplied by the county's total federal Title IV-A program funding. For the purposes of this section, a 25 county is marginally in compliance if it attains at least 75 26 percent, but not more than 80 percent, compliance with case processing criteria.
- (5) In the event the amount of the federal sanction is 29 less than the amount required to apply paragraphs (1), 30 (2), (3), and (4), county liability under paragraph (4) shall be reduced accordingly. In the event county liability under paragraph (4) is eliminated and the amount of the federal sanction is less than the amount required to apply paragraphs (1), (2), and (3), county liability under paragraph (3) shall be reduced accordingly.
- (6) The review pursuant to Section 15200.8 which was 36 37 conducted closest to the date the federal sanction was levied shall be used to determine which counties are out of compliance and marginally in compliance.

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(f) There shall be established a sanction credit which shall consist of any net increase in state revenue resulting from any increase of more than $9^{-3}/_{4}$ percent in distributed collections on behalf of families receiving-Aid to Families with Dependent Children benefits for each of the previous three state fiscal years.

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- (1) The balance of the sanction after application of subdivision (e) shall be reduced by the amount of the sanction credit.
- (2) In the event the sanction credit exceeds the balance of the sanction after application of paragraph (1), the amount exceeding the balance shall be used to reduce the liability of marginally compliant counties under paragraph (4) of subdivision (e). Any further balance shall be used to reduce the liability of out-of-compliance 16 counties under paragraph (3) of subdivision (e).
- (3) In the event the sanction credit does not fully offset 18 the balance of the sanction after application of paragraph 19 (1), the state shall be responsible for 50 percent of the 20 unmet balance, and the remaining 50 percent shall be 21 distributed to all counties in proportion to their total Title 22 IV-A program funding.
- (g) The sanction assessed a county pursuant to this 24 section shall be levied as a general assessment against the 25 county. Notwithstanding Section 15200.97, a county may 26 use any funds paid to that county pursuant to Sections 15200.1, 15200.2, 15200.3, 15200.6, 15200.7, 15200.85, 15200.9, and 15200.95 over and above the county's cost of administering the child support program to supplant any county funds reduced under this section.
- (h) In the event of any other audit or review which 32 results in the reduction or modification of federal funding 33 for the program under Part D (commencing with Section 34 652) of Subchapter IV of Title 42 of the United States 35 Code, the sanction shall be assessed against those counties 36 specifically cited in the federal findings in the amount cited in those findings.
- (i) The department Attorney General shall establish a 38 39 process whereby any county assessed a portion of any

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sanction appeal the department's may Attorney General's decision.

- 3 (j) Nothing in this section shall be construed as relieving the board of supervisors of the responsibility to 5 provide funds necessary for the continued operation of the state plan as required by law.
- 7 36. Section 11475.4 of the SEC. Welfare 8 *Institutions Code is amended to read:*
- 9 11475.4. (a) Effective October 1, 1998, the state shall 10 operate a Child Support Centralized Collection and Distribution Unit as required by federal law (42 U.S.C. 12 Secs. 654 (27), 654a(g), and 654b).
- (b) The Child Support Collection and Enforcement 13 14 Advisory Committee is hereby created to review and 15 make recommendations regarding the development and 16 implementation of the Child Support Centralized Distribution 17 Collection and Unit. The advisory 18 committee shall include, but not be limited to, the 19 Director of Social Services Attorney General or a 20 designee from the State Department of Social Services of 21 the Attorney General, who shall serve as the chairperson 22 and convene the advisory committee, 23 representatives from the Franchise Tax Board, the 24 Health and Welfare Agency Data Center, the 25 Department of Information Technology, the California Attorneys Association, 26 District the California 27 Association of Counties, the California Welfare Directors 28 Association, the California Payroll Association, 29 representatives of the Legislature.
- (e) On the effective date of this section, the State 31 Department of Social Services shall deliver to the advisory committee the working draft report of the feasibility study conducted by Warner Group for 34 purposes of developing a Child Support Centralized 35 Collection and Distribution Unit.

36 (d)

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(c) The advisory committee shall examine the Warner 37 38 Group draft report working draft report of the feasibility study conducted by Warner Group for purposes of developing a Child Support Centralized Collection and

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- obtain clarification 1 Distribution Unit, from Warner
- Group, determine the status of the Statewide Automated
- 3 Child Support System (SACSS) in regards to its impact on
- development of the Child Support Centralized 4 the
- 5 Distribution Unit, determine Collection and
- requirements of federal law, and submit an interim
- including any recommendations progress report,
- 8 action, to the Legislature no later than October 1, 1997.
- 9

- 10 (d) The advisory committee shall make 11 recommendations to the Legislature for implementation 12 Support Centralized of the Child Collection and
- Unit, 13 Distribution including recommendations for
- deficiency budget requests if necessary, no later than
- 15 December 31, 1997.
- 16 SEC. 37. Section 11475.5 of the Welfare and 17 Institutions Code is amended to read:
- 11475.5. (a) The State Department of Social Services 19 Attorney General shall publish a booklet describing the proper procedures and processes for the collection and payment of child and spousal support. The booklet shall 21 22 be written in language understandable to the lay person 23 and shall direct the reader to obtain the assistance of the local district attorney's office or legal counsel where appropriate. 25 The department may contract on competitive basis with an organization or individual to 26 27 write the booklet.
- 28 (b) The department Attorney General shall 29 primary responsibility for the design and development of 30 the contents of the booklet. The department Attorney General shall solicit comments regarding the 32 content of the booklet from the Director of Administrative Office of the Courts. The —department Attorney General shall verify the appropriateness and accuracy of the contents of the booklet with at least one 36 representative of each of the following organizations:
- (1) A county district attorney's office. 37
- 38 (2) The State Attorney General's office.
- 39
- (2) The California Family Support Council. 40

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1 (4)

2 (3) A community organization which advocates for the rights of custodial parents.

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- (4) A community organization which advocates for the rights of supporting parents.
- (c) Upon receipt of booklets on support collection, each county welfare department shall provide a copy to each head of household whose application for public 10 assistance under this chapter has been approved and for whom support rights have been assigned pursuant to 12 Section 11477. The State Department of Social Services 13 Attorney General shall provide copies of the booklet to 14 district attorneys' offices for distribution, and to any 15 person upon request. The department Attorney General 16 shall also distribute the booklets to all superior courts. 17 Upon receipt of those booklets, each clerk of the court 18 shall provide two copies of the booklet to the petitioner 19 or plaintiff in any action involving the support of a minor 20 child. The moving party shall serve a copy of the booklet 21 on the responding party.
- (d) The department Attorney General shall expand 23 the information provided under its toll-free information hotline in response to inquiries regarding the process and procedures for collection and payment of child and 26 spousal support. This toll-free number shall be advertised as providing information on child and spousal support. The hotline personnel shall not provide legal consultation or advice, but shall provide only referral services.
 - (e) The department Attorney General shall maintain a file of referral sources to provide callers to the telephone hotline with the following information specific to the county in which the caller resides:
- 34 (1) The location and phone number of the district attorney's office, the county welfare office, and any other 35 government agency which handles child and spousal 36 37 support matters.
- (2) The telephone number of the local bar association 38 39 for referral to attorneys in family law practice.

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(3) The name and telephone number of at least one organization which advocates the payment of child and spousal support or the name and telephone number of at 4 least one organization which advocates the rights of supporting parents, if these organizations exist in the 6 county.

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SEC. 38. Section 11475.6 is added to the Welfare and *Institutions Code, to read:*

11475.6. In carrying out duties under this article, the 10 district attorney shall interview the custodial parent within 10 business days of opening a child support case. This interview shall solicit financial and all other 13 information about thenoncustodial parent. 14 information shall be acted upon immediately. The district 15 attorney shall reinterview the custodial parent as needed.

SEC. 39. Section 11475.7 is added to the Welfare and *Institutions Code, to read:*

11475.7. (a) District attorneys shall maintain toll-free 19 telephone numbers for use by the public that have questions about a child support case assigned to the district attorney.

- (b) This telephone number shall be provided on all 23 communications from the district attorney relative to any specific child support case.
- (c) The district attorney shall sufficiently staff this 26 telephone system so as to minimize or eliminate time spent by callers waiting to speak with a district attorney representative and maximize information provided on 29 the telephone according to standards set by the Attorney 30 General.
- (d) The Attorney General shall review successful 32 toll-free call center operations used by other agencies, 33 companies, and organizations and determine appropriate 34 statewide standards for this telephone system. These 35 standards shall include goals for average wait for a person 36 to reach staff, average length of call, number of calls per day, number of calls abandoned (caller hung up before 38 reaching staff), number of calls deflected (caller received a busy signal or message), average length of time that a

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1 call is in the "queue," staff ratios of number of calls per worker, and other relevant information.

- 3 (e) Nothing in this section shall prohibit district 4 attorneys from utilizing joint powers agreements or other 5 methods of two or more district attorneys sharing a single 6 toll-free telephone system.
- 11475.8 of the 40. Section Welfare SEC. Institutions Code is amended to read:
- 11475.8. (a) The Legislature finds and declares all of 10 the following:
- (1) The Legislative Analyst has found that county 12 child support enforcement programs provide 13 increase in revenues to the state.
- (2) The state has a fiscal interest in ensuring that 15 county child support enforcement programs 16 efficiently.
- (3) The state does not provide information to counties support enforcement programs, based common denominators that would facilitate comparison 20 of program performance.
- (4) Providing this information would allow county 22 officials to monitor program performance and to make 23 appropriate modifications to improve program 24 efficiency.
- (5) This information is required for effective 26 management of the child support program.
- (b) (1) Except provided paragraph as in 28 commencing with the 1998-99 fiscal year, and for each 29 fiscal year thereafter, each county that is participating in 30 the state incentive program described in Section 15200.81 shall provide to the department Attorney General, and 32 the department Attorney General shall compile from this county child support information, quarterly 34 annually, all of the following performance-based data, as 35 established by the federal incentive funding system, 36 provided that the department Attorney General may 37 revise the data required by this paragraph in order to 38 conform to the final federal incentive system data 39 definitions:

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(A) One of the following data relating to paternity establishment, as required by the department Attorney General, provided that the department Attorney General shall require all counties to report on the same measurement:

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- (i) The total number of children in the caseload governed by Subtitle D (commencing with Section 450) of Title IV of the federal Social Security Act (42 U.S.C. 9 Sec. 650 et seq.), as of the end of the federal fiscal year, 10 who were born to unmarried parents for whom paternity was established or acknowledged, and the total number 12 of children in that caseload, as of the end of the preceding 13 federal fiscal year, who were born to unmarried parents.
- (ii) The total number of minor children who were 15 born in the state to unmarried parents for whom was established or acknowledged during a 16 paternity 17 federal fiscal year, and the total number of children in the 18 state born to unmarried parents during the preceding 19 federal fiscal year.
- (B) The number of cases governed by Subtitle D 21 (commencing with Section 450) of Title IV of the federal 22 Social Security Act (42 U.S.C. Sec. 650 et seq.) during the 23 federal fiscal year and the total number of those cases 24 with support orders.
- (C) The total dollars collected during the federal fiscal 26 year for current support in cases governed by Subtitle D 27 (commencing with Section 450) of Title IV of the federal 28 Social Security Act (42 U.S.C. Sec. 650 et seq.) and the 29 total number of dollars owing for current support during 30 that federal fiscal year in cases governed by those provisions.
- (D) The total number of cases for the federal fiscal 33 year governed by Subtitle D (commencing with Section 34 450) of Title IV of the federal Social Security Act (42 35 U.S.C. Sec. 650 et seq.) in which payment was being made 36 toward child support arrearages and the total number of cases for that fiscal year governed by these federal provisions that had child support arrearages.
- 39 total number of dollars collected expended during a federal fiscal year in cases governed

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by Subtitle D (commencing with Section 450) of Title IV of the federal Social Security Act (42 U.S.C. Sec. 650 et 3 seq.).

- (F) The total amount of child support dollars collected 5 during a federal fiscal year, and, if and when required by 6 federal law, the amount of these collections broken down by collections distributed on behalf of current recipients of federal Temporary Assistance for Needy Families block grant funds or federal foster care funds, on behalf 10 of former recipients of federal Temporary Assistance for Needy Families block grant funds or federal foster care 12 funds, or on behalf of persons who have never been recipients of these federal funds.
- (2) A county may apply for an exemption from any or 15 all of the reporting requirements of paragraph (1) for the 1998–99 state fiscal year or any quarter of that fiscal year, as well as for the first quarter of the 1999-2000 fiscal year, 17 18 by submitting an application for the exemption to the at department least three months prior 20 commencement of the fiscal year or quarter for which the 21 exemption is sought. A county shall provide a separate justification for each data element under paragraph (1) 23 for which the county is seeking an exemption and the cost 24 to the county of providing the data. The department Attorney General may not grant an exemption for more than one year. The department Attorney General may grant a single exemption only if both of the following 28 conditions are met:
 - (A) The county cannot compile the data being sought through its existing automated system or systems.
- (B) The county cannot compile the data being sought 32 through manual means or through an enhanced automated system systems without significantly or harming the child support collection efforts of the county.
- (c) Except as provided in paragraph (6), before 36 implementation of the state child support computers, the statewide automated system, and the Los Angeles Support Enforcement 38 Automated Child Replacement System (ARS), in addition to the information required by subdivision (b), the department Attorney General shall

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collect, on a monthly basis, from each county that is participating in the state incentive program described in Section 15200.81, information on the county child support enforcement program beginning with the 1998-99 fiscal 5 year, and for each subsequent fiscal year, and shall report quarterly annually on all of the following and measurements:

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- (1) For each of the following support collection categories, the number of cases with support collected 10 shall include only the number of cases actually receiving a collection, not the number of payments received. For purposes of determining the number of cases with an order of current support and the number of cases in 14 which current support is being collected, cases with a 15 medical support order that do not have an order for 16 current support shall not be counted.
- 17 (A) The number of cases with an order for current 18
 - (B) The number of cases with collections of current
 - (C) The number of cases with an order for arrears.
 - (D) The number of cases with arrears collections.
- (2) The number of alleged fathers or obligors who 24 were served with a summons and complaint to establish paternity or a support order. In order to be counted under this paragraph, the alleged father or obligor shall be successfully served with process. An alleged father shall be counted under this paragraph only once if he is served with process simultaneously for both a paternity 30 and a support order proceeding for the same child or children. For purposes of this paragraph, a support order shall include a medical support order.
- (3) The number of children requiring paternity 34 establishment and the number of children for whom paternity has been established during the period. 36 Paternity may only be established once for each child. 37 Any child for whom paternity is not at issue shall not be 38 counted in the number of children for whom paternity has been established. For this purpose, paternity is not at 40 issue if the parents were married and neither parent

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challenges paternity or a voluntary paternity declaration has been executed by the parents prior to the county child support enforcement program obtaining the case and neither parent challenges paternity.

- (4) The number of cases requiring that a support order 6 be established and the number of cases that had a support order established during the period. A support order shall be counted as established only when the appropriate court has issued an order for child support, including an 10 order for temporary child support, or an order for medical support.
- (5) The total cost of administering the county child 13 support enforcement program, including the 14 state, and county share of the costs, and the federal and 15 state incentives received by each county. The total cost 16 of administering the program shall be broken down by 17 the following:
- (A) The direct costs of the program, broken down 19 further by total employee salaries and benefits, a list of 20 the number of employees broken down into at least the 21 following categories: attorneys, administrators. 22 caseworkers, investigators, and clerical support; 23 contractor costs; space charges; and payments to other 24 county agencies. Employee salaries and numbers need 25 only be reported in the annual report.
 - (B) The indirect costs, showing all overhead charges.
- (6) A county may apply for an exemption from any or 28 all of the reporting requirements of this subdivision for a fiscal year by submitting an application for the exemption 30 to the department Attorney General at least three months prior to the commencement of the fiscal year or quarter for which the exemption is sought. A county shall provide a separate justification for each data element 34 under this subdivision for which the county is seeking an 35 exemption and the cost to the county of providing the 36 data. The department Attorney General may not grant an 37 exemption for more than one year. The department 38 Attorney General may grant a single exemption only if 39 both of the following conditions are met:

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(A) The county cannot compile the data being sought through its existing automated system or systems.

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- (B) The county cannot compile the data being sought through manual means or through an enhanced system or systems without automated significantly harming the child support collection efforts of the county.
- (d) After implementation of the statewide automated system, and ARS, in addition to the information required by subdivision (b), the department Attorney General 10 shall collect, on a monthly basis, from each county that is participating in the state incentive program described in 12 Section 15200.81, information on the county child support enforcement program beginning with the 1998–99 fiscal 14 year or a later fiscal year, as appropriate, and for each 15 subsequent fiscal year, and shall report quarterly and 16 annually on all of the following measurements:
- (1) For each of the following support collection 18 categories, the number of cases with support collected shall include only the number of cases actually receiving a collection, not the number of payments received.
 - (A) (i) The number of cases with collections for current support.
 - (ii) The number of cases with arrears collections only.
- (iii) The number of cases with both current support 25 and arrears collections.
 - (B) For cases with current support only due.
 - (i) The number of cases in which the full amount of current support owed was collected.
 - (ii) The number of cases in which some amount of current support, but less than the full amount of support owed, was collected.
 - (iii) The number of cases in which no amount of support owed was collected.
 - (C) For cases in which arrears only were owed:
- (i) The number of cases in which all arrears owed were 35 36 collected.
- (ii) The number of cases in which some amount of 37 arrears, but less than the full amount of arrears owed, were collected.

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(iii) The number of cases in which no amount of arrears owed were collected.

- (D) For cases in which both current support and arrears are owed:
- (i) The number of cases in which the full amount of current support and arrears owed were collected.
- (ii) The number of cases in which some amount of current support and arrears, but less than the full amount of support owed, were collected.
- (iii) The number of cases in which no amount of support owed was collected.
- 12 (E) The total number of cases in which an amount was 13 due for current support only.
- (F) The total number of cases in which an amount was 15 due for both current support and arrears.
 - (G) The total number of cases in which an amount was due for arrears only.
- (H) For cases with current support due, the number 19 of cases without orders for medical support and the 20 number of cases with an order for medical support.
- (2) The number of alleged fathers or obligors who 22 were served with a summons and complaint to establish 23 paternity or a support order, and the number of alleged 24 fathers or obligors for whom it is required that paternity 25 or a support order be established. In order to be counted 26 under this paragraph, the alleged father or obligor shall 27 be successfully served with process. An alleged father 28 shall be counted under this paragraph only once if he is served with process simultaneously for both a paternity 30 and a support order proceeding for the same child or children. For purposes of this paragraph, a support order shall include a medical support order.
- (3) The number of new asset seizures or successful 34 initial collections on a wage assignment for purposes of child support collection. For purposes of this paragraph, 36 a collection made on a wage assignment shall be counted only once for each wage assignment issued.
- 38 number of children requiring paternity (4) The establishment and the number of children for whom established during paternity has been

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Paternity may only be established once for each child. Any child for whom paternity is not at issue shall not be 3 counted in the number of children for whom paternity 4 has been established. For this purpose, paternity is not at 5 issue if the parents were married and neither parent challenges paternity or a voluntary paternity declaration has been executed by the parents prior to the county child support enforcement program obtaining the case and neither parent challenges paternity.

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- (5) The number of cases requiring that a support order be established and the number of cases that had a support 12 order established during the period. A support order shall 13 be counted as established only when the appropriate 14 court has issued an order for child support, including an 15 order for temporary child support, or an order for 16 medical support.
- (6) The total cost of administering the county child 18 support enforcement program, including the federal, 19 state, and county share of the costs and the federal and 20 state incentives received by each county. The total cost 21 of administering the program shall be broken down by 22 the following:
- (A) The direct costs of the program, broken down 24 further by total employee salaries and benefits, a list of 25 the number of employees broken down into at least the 26 following categories: attorneys, administrators, 27 caseworkers, investigators, and clerical support; 28 contractor costs; space charges; and payments to other county agencies. Employee salaries and numbers need only be reported in the annual report.
 - (B) The indirect costs, showing all overhead charges.
- (7) The total child support collections due, broken down by current support, interest on arrears, principal, and the total child support collections that have been collected, broken down by current support, interest 36 on arrears, and principal.
- (8) The actual case status for all cases in the county 38 child support enforcement program. Each case shall be reported in one case status only. If a case falls within more than one status category, it shall be counted in the first

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status category of the list set forth below in which it qualifies. The following shall be the case status choices:

- (A) No support order, location of obligor parent required.
- (B) No support order, alleged obligor parent located and paternity required.
- (C) No support order, location and paternity not at issue but support order must be established.
- (D) Support order established with current support 10 obligation and obligor is in compliance with support obligation.
- (E) Support order established with current 13 obligation, obligor is in arrears and location of obligor is necessary.
- (F) Support order established with current support 16 obligation, obligor is in arrears, and location of obligor's assets is necessary.
 - (G) Support order established with current support obligation, obligor is in arrears and no location of obligor or obligor's assets is necessary.
 - (H) Support order established with current support obligation, obligor is in arrears, the obligor is located, but the district attorney has established satisfactorily that the obligor has no income or assets and no ability to earn.
 - (I) Support order established with current support obligation and arrears, obligor is paying the current support and is paying some or all of the interest on the arrears, but is paying no principal.
 - (J) Support order established for arrears only obligor is current in repayment obligation.
- (K) Support order established for arrears only, obligor 32 is not current in arrears repayment schedule and location of obligor is required.
- (L) Support order established for arrears only, obligor 34 35 is not current in arrears repayment schedule and location 36 of obligor's assets is required.
- (M) Support order established for arrears only, obligor 37 38 is not current in arrears repayment schedule, and no 39 location of obligor or obligor's assets is required.

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(N) Support order established for arrears only, obligor 2 is not current in arrears repayment, and the obligor is located, but the district attorney has satisfactorily that the obligor has no income or assets and no ability to earn.

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- (O) Support order established for arrears only and obligor is repaying some or all of the interest, but no principal.
- (P) Other, if necessary, be defined to in the 10 regulations promulgated under subdivision (e).
- (e) Upon implementation of the statewide automated 12 system, and ARS, or at such time as the department 13 Attorney General determines that compliance with this 14 subdivision is possible, each county that is participating in 15 the state incentive program described in Section 15200.81 16 shall collect and report, and the department Attorney 17 General shall compile for each participating county, 18 information on the county child support program in each 19 fiscal year, all of the following data, in a manner that 20 facilitates comparison of counties and the entire state, 21 except that the department Attorney General 22 eliminate or modify the requirement to report any data 23 mandated to be reported pursuant to this subdivision if 24 the department Attorney General determines that the district attorneys are unable to accurately collect and report the information or that collecting and reporting of the data by the district attorneys will be onerous:
- (1) The number of alleged obligors or fathers who 29 receive CalWORKs benefits, food stamp benefits, and 30 Medi-Cal benefits.
- (2) The number of obligors or alleged fathers who 32 were in state prison or county jail.
- 33 (3) The number of obligors or alleged fathers who do 34 not have a social security number.
- (4) The number of obligors or alleged fathers whose 36 address is unknown.
- (5) The number of obligors or alleged fathers whose 37 complete name, consisting of at least a first and last name, is not known by the county district attorney's office.

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(6) The number of obligors or alleged fathers who filed a tax return with the Franchise Tax Board in the last year for which a data match is available.

- (7) The number of obligors or alleged fathers who 5 have income reported the no to **Employment** Development Department during the third quarter of the fiscal year.
- (8) The number of obligors or alleged fathers who 9 have income between one dollar (\$1) and five hundred reported 10 dollars (\$500)to the **Employment** Development Department during the third quarter of the fiscal year. 12
- (9) The number of obligors or alleged fathers who 14 have income between five hundred one dollars (\$501) and one thousand five hundred dollars (\$1,500) reported the Employment Development Department during 16 to the third quarter of the fiscal year.
- (10) The number of obligors or alleged fathers who 19 have income between one thousand five hundred one 20 dollars (\$1,501) and two thousand five hundred dollars 21 (\$2,500) reported to the Employment Development 22 Department during the third quarter of the fiscal year.
- (11) The number of obligors or alleged fathers who 24 have income between two thousand five hundred one 25 dollars (\$2,501) and three thousand five hundred dollars to the Employment 26 (\$3,500) reported Development 27 Department during the third quarter of the fiscal year.
- (12) The number of obligors or alleged fathers who 29 have income between three thousand five hundred one 30 dollars (\$3,501) and four thousand five hundred dollars reported to the Employment Development 32 Department during the third quarter of the fiscal year.
- (13) The number of obligors or alleged fathers who 34 have income between four thousand five hundred one 35 dollars (\$4,501) and five thousand five hundred dollars 36 (\$5,500) reported to the Employment Development 37 Department during the third quarter of the fiscal year.
- 38 (14) The number of obligors or alleged fathers who have income between five thousand five hundred one dollars (\$5,501) and six thousand five hundred dollars

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to the Employment 1 (\$6,500) reported Development Department during the third quarter of the fiscal year.

- (15) The number of obligors or alleged fathers who 4 have income between six thousand five hundred one 5 dollars (\$6,501) and seven thousand five hundred dollars 6 (\$7,500) reported the **Employment** to Development Department during the third quarter of the fiscal year.
- (16) The number of obligors or alleged fathers who 9 have income between seven thousand five hundred one 10 dollars (\$7,501) and nine thousand dollars reported to the Employment Development Department 12 during the third quarter of the fiscal year.
- (17) The number of obligors or alleged fathers who 14 have income exceeding nine thousand dollars (\$9,000) 15 reported to the Employment Development Department 16 during the third quarter of the fiscal year.

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- (18) The number of obligors or alleged fathers who 18 have two or more employers reporting earned income to the Employment Development Department during third quarter of the fiscal year.
- (19) The number of obligors or alleged fathers who 22 receive unemployment benefits during the third quarter 23 of the fiscal year.
- (20) The number of obligors or alleged fathers who 25 receive state disability benefits during the third quarter of the fiscal year.
- (21) The number of obligors or alleged fathers who 28 receive workers' compensation benefits during the third quarter of the fiscal year.
- (22) The number of obligors or alleged fathers who 31 receive Social Security Disability Insurance during the third quarter of the fiscal year.
- (23) The number of obligors or alleged fathers who 33 Security 34 receive Supplemental Income/State Supplementary Program for the Aged, Blind 36 Disabled benefits during the third quarter of the fiscal 37
- (f) The department Attorney General, in consultation 38 39 with the Legislative Analyst's office, the Judicial Council, the California Family Support Council, and child support

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advocates, shall develop regulations to ensure that all county child support enforcement programs report the data required by this section uniformly and consistently throughout California.

- (g) The department Attorney General shall provide 6 the information for all participating counties for the 1998-99 fiscal year to each member of a county board of supervisors, county executive officer, district attorney, appropriate policy committees 10 committees of the Legislature by December 31, 1999. The department Attorney General shall provide 12 information for each subsequent fiscal quarter and fiscal 13 year no later than three months following the end of the 14 fiscal quarter and no later than nine months following the 15 end of the fiscal year. The department Attorney General 16 shall present the information in a manner that facilitates comparison of county performance.
- (h) For purposes of this section, "case" means a 19 noncustodial parent, whether mother, father, or putative 20 father, who is, or eventually may be, obligated under law 21 for support of a child or children. For purposes of this 22 definition, a noncustodial parent shall be counted once 23 for each family that has a dependent child he or she may be obligated to support.
- (i) This section shall be operative only for as long as 26 Section 15200.92 requires participating counties to report data to the department Attorney General.
- 28 SEC. 41. Section 11475.10 is added to the Welfare and 29 Institutions Code, to read:
- 11475.10. (a) It is the intent of the Legislature that, whenever possible, practical, and consistent with due 32 process of law, the use of Judicial Council forms shall be mandatory in all actions filed by the district attorney, 34 whether as an initial pleading or action in intervention, 35 pursuant to Section 11350, 11350.1, or 11475.1.
- (b) The Judicial Council, in consultation with the 36 37 department and representatives of the California Family Support Council, the Attorney General, the Senate 38 Committee on Judiciary, the Assembly Committee 39 nonprofit organizations recognized Judiciary, and as

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1 representing the interests of obligor and obligee parents, shall develop by December 31, 2000, simplified pleading 3 forms for use by litigants in all actions stated in subdivision (a). Use of the forms shall be mandatory.

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(c) The Judicial Council shall continue the process of 6 consultation with the organizations referred to subdivision (b) annually to review the use of the forms previously promulgated to insure that they meet the pleading requirements of litigants to the greatest extent 10 possible without alteration or deviation. The Judicial Council shall update forms and notify courts of updates as appropriate to reflect changes in law or other actions requiring updates in forms.

SEC. 42. Section 11475.11 is added to the Welfare and 15 Institutions Code, to read:

11475.11. The General shall Attorney develop 17 uniform forms that are required to be completed by 18 applicants and recipients of Title IV-D of the federal 19 Social Security Act (42 U.S.C. Sec. 651) services, 20 including, but not limited to custodial and noncustodial 21 parents. These forms shall be provided to district 22 attorneys and developed by the Attorney General in 23 consultation with nonprofit custodial and noncustodial 24 child support advocates and district attorneys. Attorney General shall update these forms periodically as appropriate.

SEC. 43. Section 11475.12 is added to the Welfare and 28 Institutions Code, to read:

11475.12. (a) The Attorney General shall develop a toll-free telephone number for use by the public when they are having difficulty reaching resolution with the district attorney. The telephone number shall be posted in each public office of the district attorney. District attorney staff shall provide this telephone number to any individual who asks for further review or assistance 36 beyond that provided by the district attorney.

(b) The telephone system shall be staffed or allow for 37 38 automated access 24 hours a day. Staff shall be trained in complaint resolution, and shall have automated access to SB 240 **— 92 —**

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all California child support case actions when a statewide automated system is fully implemented.

(c) The Attorney General shall develop a data base of 4 information extracted from calls received in the toll-free 5 telephone system. The Attorney General shall utilize this 6 information to develop corrective actions where district attorneys are having customer service difficulties. This 8 information shall include, but not be limited to, the 9 number of callers reporting problems with payments, 10 disputed arears, amount of accruing interest, untimely 11 processing of case, confidentiality concerns, lack of 12 information, rude or unprofessional behavior by the district attorney, and discrimination. 13

SEC. 44. Section 11475.13 is added to the Welfare and 15 *Institutions Code, to read:*

11475.13. The Attorney General shall establish 17 appropriate worker-to-caseload ratios for district 18 attorneys. Additionally, the Attorney General 19 develop and provide uniform training for case workers, 20 district attorneys, and other staff as appropriate. The 21 Attorney General shall consult with nonprofit child 22 support advocates, district attorneys, organized labor, 23 and other appropriate organizations in implementing 24 this section.

45. Section 11476.6 of the SEC. Welfare 26 Institutions Code is amended to read:

11476.6. Each district attorney shall submit to the 28 department Attorney General data revealing the range and median time periods by which notification of the 30 receipt of child support payments collected on behalf of a family receiving aid under this chapter is made to the 32 local welfare department. The data shall contain the number and percentage of cases in which the payments 34 described herein are conveyed within the time period prescribed by federal law. By April 1, 1987, the 36 department Attorney General shall submit appropriate policy and fiscal committees of each house of 38 the Legislature a report detailing and analyzing the data received from the district attorneys and explaining 40 whatever failure to satisfy the time limits imposed by the

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federal law is revealed by the data. The report shall also include an estimate of the time by which an accounting of the amounts of child support received and paid to 4 families pursuant to this section can be provided on a monthly basis to those families. 5

- SEC. 46. Section 11478.3 is added to the Welfare and *Institutions Code. to read:*
- 11478.3. (a) If the Attorney General is of the opinion 9 that a support order or support-related order is erroneous 10 and presents a question of law warranting an appeal, or that an order is sound and should be defended on appeal, 12 in the public interest the Attorney General may:
- 13 (1) Perfect or oppose an appeal to the proper 14 appellate court if the order was issued by a court of this 15 state.
 - (2) If the order was issued in another state, cause an appeal to be taken or opposed in the other state.
- 18 (b) In either case, expenses of the appeal may be paid 19 order of the Attorney General from funds appropriated for the Office of the Attorney General.
- 21 SEC. 47. Section 11478.5 of the Welfare and 22 Institutions Code is amended to read:
- 23 11478.5. (a) There is in the Department of Justice the 24 California Parent Locator Service and Central Registry that shall collect and disseminate all of the following, with respect to any parent, putative parent, spouse, or former 27 spouse:
- 28 (1) The full and true name of the parent together with any known aliases.
 - (2) Date and place of birth.
- 31 (3) Physical description.

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- 32 (4) Social security number.
- 33 (5) Employment history and earnings.
- 34 (6) Military status and Veterans Administration or military service serial number.
- (7) Last known address, telephone number, and date 36 37 thereof.
- (8) Driver's license 38 number, driving record, and 39 vehicle registration information.

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- 1 (9) Criminal, licensing, and applicant records and 2 information.
- 3 (10) (A) Any additional location, asset, and income information, including income tax return information 5 obtained pursuant to Section 19285.1 of the Revenue and Taxation Code, and the address, telephone number, and social security information obtained from a public utility , cable television corporation, a provider of electronic digital pager communication, or a provider of cellular 10 telephone services that may be of assistance in locating the parent, putative parent, abducting, concealing, detaining spouse, former 12 parent, or spouse, establishing a parent and child relationship, in enforcing 13 14 the child support liability of the absent parent, or enforcing the spousal support liability of the spouse or 16 former spouse to the extent required by the state plan pursuant to Section 11475.2. 17
- 18 (B) For purposes of this subdivision "income tax 19 return information" means all of the following regarding 20 the taxpayer:
- 21 (i) Assets.
- 22 (ii) Credits.
- 23 (iii) Deductions.
- 24 (iv) Exemptions.
- 25 (v) Identity.
- 26 (vi) Liabilities.
- (vii) Nature, source, and amount of income.
- 28 (viii) Net worth.
- 29 (ix) Payments.
- 30 (x) Receipts.
- 31 (xi) Address.
- 32 (xii) Social security number.
- 33 (b) To effectuate the purposes of this section, the 34 Statewide Automated Child Support System, or its 35 replacement, the California Parent Locator Service and 36 Central Registry, and the Franchise Tax Board shall 37 utilize the federal Parent Locator Service to the extent 38 necessary, and may request and shall receive from all 39 departments, boards, bureaus, or other agencies of the

state, or any of its political subdivisions, and those entities

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shall provide, that assistance and data that will enable the State Department of Social Services, the Department of Justice, and other public agencies to carry out their powers and duties to locate parents, spouses, and former 5 spouses, and to identify their assets, to establish parent-child relationships, and to enforce liability for child or spousal support, and for any other obligations incurred on behalf of children, and shall also provide that information to any district attorney in fulfilling the duties 10 prescribed in Section 270 of the Penal Code, and in 11 Chapter 8 (commencing with Section 3130) of Part 2 of 12 Division 8 of the Family Code, relating to abducted, 13 concealed, or detained children. The State Department 14 of Social Services' Statewide Automated Child Support 15 System, or its replacement, shall be entitled to the same 16 cooperation and information as the California Parent 17 Locator Service, to the extent allowed by law. The 18 Statewide Automated Child Support System, or its 19 replacement, shall be allowed access to criminal record 20 information only to the extent that access is allowed by 21 state and federal law. 22

- (c) (1) To effectuate the purposes of this section, and notwithstanding any other provision of California law, regulation, or tariff, and to the extent permitted by federal law, the California Parent Locator Service and Central Registry and the Statewide Automated Child Support System, or its replacement, may request and shall receive from public utilities, as defined in Section 29 216 of the Public Utilities Code, customer service information, including the full name, address, telephone number, date of birth, employer name and address, and social security number of customers of the public utility , to the extent that this information is stored within the computer data base of the public utility.
- 35 (2) To effectuate the purposes of this section, and 36 notwithstanding any other provision of California law, 37 regulation, or tariff, and to the extent permitted by 38 federal law, the California Parent Locator Service and 39 Central Registry and the Statewide Automated Child 40 Support System, or its replacement, shall request and

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shall receive from cable television corporations, defined in Section 215.5 of the Public Utilities Code, the providers of electronic digital pager communication, as defined in Section 629.51 of the Penal Code, and the providers of cellular telephone services, as defined in Section 17538.9 of the Business and Professions Code, customer service information, including the full name, address, telephone number, date of birth, employer name 9 and address, and social security number of customers of cable television corporation, customers 10 providers of electronic digital pager communication, and customers of the providers of cellular telephone services. 12

- (3) In order to protect the privacy of utility, cable 14 television, electronic digital pager communication, and cellular telephone customers, a request to a public utility, 16 cable television corporation, provider of electronic digital pager communication, or provider of cellular telephone 18 services for customer service information pursuant to this 19 section shall meet the following requirements:
- (A) Be submitted to the public utility, cable television of 21 corporation. provider electronic digital communication, or provider of cellular telephone 23 services in writing, on a transmittal document prepared 24 by the California Parent Locator Service and Central 25 Registry or the Statewide Automated Child Support 26 System, or its replacement, and approved by all of the 27 public utilities, cable television corporations, providers of 28 electronic digital pager communication, and providers of cellular telephone services. The transmittal shall be 30 deemed to be an administrative subpoena for customer service information.
- (B) Have the signature of a representative authorized by the California Parent Locator Service and Central 34 Registry or the Statewide Automated Child Support System, or its replacement.
- (C) Contain at least three of the following 36 37 elements regarding the person sought:
 - (i) First and last name, and middle initial, if known.
 - (ii) Social security number.
- 40 (iii) Driver's license number.

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1 (iv) Birth date.

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- 2 (v) Last known address.
 - (vi) Spouse's name.
- (D) The Parent Locator Service California and 5 Central Registry and the Statewide Automated Child Support System, or its replacement, shall ensure that each public utility, cable television corporation, provider of electronic digital pager communication services, provider of cellular telephone services has at all times a 10 current list of the names of persons authorized to request customer service information.
- (E) The California Statewide Automated Child 13 Support System, or its replacement, and the California 14 Parent Locator Service and Central Registry shall ensure 15 that customer service information supplied by a public 16 utility, television corporation, provider cable electronic digital pager communication, or provider of 18 cellular telephone services is applicable to the person 19 who is being sought before releasing the information 20 pursuant to subdivision (d).
- (4) The public utility , cable television corporation, digital pager communication provider, 22 electronic 23 cellular telephone service provider may charge a fee to California Parent Locator Service and Central 25 Registry or the Statewide Automated Child Support 26 System, or its replacement, for each search performed pursuant to this subdivision to cover the actual costs to the 28 public utility, cable television corporation, electronic 29 digital provider. pager communication or 30 telephone service for providing provider this information.
- public cable television (5) No utility, corporation. 33 electronic digital pager communication provider, service 34 cellular telephone provider, or official 35 employee thereof, shall be subject to criminal or civil 36 liability for the release of customer service information as authorized or required by this subdivision.
- (d) Notwithstanding Section 14202 of the Penal Code, 38 any records established pursuant to this section shall be disseminated only to the Department of Justice, the

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Statewide Automated Child Support System or its replacement, the California Parent Locator Service and 3 Central Registry, the parent locator services and central 4 registries of other states as defined by federal statutes and regulations, a district attorney of any county in this state, 6 the federal Parent Locator Service, and official child support enforcement agencies. The State Department of Social Services' Statewide Automated Child Support 9 Enforcement System, or its replacement, shall be allowed 10 access to criminal offender record information only to the extent that access is allowed by law.

- (e) (1) At no time shall any information received by California Parent Locator Service and 13 the 14 Registry or by the Statewide Automated Child Support 15 System, or its replacement, be disclosed to any person, 16 agency, or other entity, other than those persons, agencies, and entities specified pursuant to Section 11478, 18 this section, or any other provision of law.
- subdivision otherwise (2) This shall not 20 discovery between parties in any action to establish, modify, or enforce child, family, or spousal support, that 21 relates to custody or visitation.
- (f) (1) The Department of Justice, in consultation 24 with the State Department of Social Services, shall promulgate rules and regulations to facilitate maximum and efficient use of the California Parent Locator Service and Central Registry.
- (2) The State Department of Social Services Attorney 29 General, the Public Utilities Commission, the cable 30 television corporations, providers of electronic digital pager communication, and the providers of cellular 32 telephone services shall develop procedures for obtaining the information described in subdivision (c) from public cable television corporations, providers 34 utilities, electronic digital pager communication, and providers of 35 36 cellular telephone services, and for compensating the 37 public utilities, cable television corporations, providers of 38 electronic digital pager communication, and providers of cellular telephone services for providing
- 40 information.

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(g) The California Parent Locator Service and Central Registry may charge a fee not to exceed eighteen dollars (\$18) for any service it provides pursuant to this section that is not performed or funded pursuant to Part D (commencing with Section 651) of Subchapter IV of Chapter 7 of Title 42 of the United States Code.

7 (h) This section shall be construed in a manner 8 consistent with the other provisions of this article.

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10 SEC. 48. Section 11478.51 of the Welfare and 11 Institutions Code is amended to read:

12 11478.51. (a) The **Employment** Development 13 Department shall, when requested by the State 14 Department of Social Services Attorney General, district attorney or, the Franchise Tax Board for purposes of 15 16 administering Article 5 (commencing with 19271) of Chapter 5 of Part 10.2 of Division 2 of the 17 18 Revenue and Taxation Code, the federal Parent Locator Service, or the California Parent Locator Service, provide 20 access to information collected pursuant to Section 1088.5 21 Division 1 (commencing with Section 100) of the 22 Unemployment Insurance Code to the requesting 23 department or agency for purposes of administering the child support enforcement program, and for purposes of 25 verifying employment of applicants and recipients of aid under this chapter or food stamps under Chapter 10 27 (commencing with Section 18900) of Part 6.

- (b) (1) To the extent possible the Employment Development Department shall share information collected under Section 1088.5 of the Unemployment Insurance Code immediately upon receipt. This sharing of information may include electronic means.
- 33 (2) *This* subdivision shall not authorize the 34 Employment **Development Department** share to 35 confidential information with any individuals not otherwise permitted by law to receive the information or preclude batch runs or comparisons of data. 37
- 38 SEC. 49. Section 11478.52 is added to the Welfare and 39 Institutions Code, to read:

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11478.52. Once the statewide automated system is implemented, the Attorney General will periodically compare **Employment Development** 4 Department information collected under Division 1 5 (commencing with Section 100) of the Unemployment 6 Insurance Code, to child support obligor records and 7 identify cases where the obligor is employed but there is 8 no earning withholding order in effect. The Attorney General shall immediately notify district attorneys in 10 those cases.

SEC. 50. Section 11478.53 is added to the Welfare and 12 Institutions Code, to read:

11478.53. (a) The Legislature finds and declares that 14 currently, when Title IV-D participants move from 15 county to county, court orders must be registered in the 16 county where the children reside in order to effectuate 17 a change in the underlying order. This requirement 18 causes delay and lack of continuity of services. Federal 19 law requires statewide jurisdiction of court orders for 20 support. A statewide process for resolving actions where 21 the participants reside in multiple counties would reduce 22 fragmentation of services, increase access to the process, 23 and minimize delays in changing orders.

- (b) By April 1, 2000, the Attorney General shall 25 convene a taskforce comprised of representatives from 26 the Administrative Office of the Court, the State Bar, 27 three members of the State Senate (or their designees) 28 appointed by the State Senate Rules Committee, three members of the State Assembly (or their designees) 30 appointed by the Speaker of the State Assembly, nonprofit advocates representing children, custodial 32 parents, and noncustodial parents, and the California 33 District Attorneys Association. Taskforce members shall 34 serve without pay or per diem. The taskforce shall 35 analyze the feasibility of:
 - (1) Statewide jurisdiction of orders.
- (2) A statewide hearing process. 37
- (3) A process for venue determination and transfer. 38

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(4) Accessibility through electronic process including, 2 but not limited to, appearances by telephonic and video conferencing or a court convenient to the parties.

- (5) A statewide electronic document image registry of 5 all child support orders.
 - (c) The taskforce shall prepare, and the Attorney General shall make recommendations to the Legislature by April 1, 2002.

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- SEC. 51. Section 9 11478.6 of the Welfare 10 Institutions Code is amended to read:
- 11478.6. To assist local agencies in child support 12 enforcement activities, the department Attorney 13 General shall operate a workers' compensation 14 notification project based on information pursuant to Section 138.5 of the Labor Code or any other 16 source of information.
- 17 SEC. 52. Section 11479.5 of the Welfare and 18 *Institutions Code is amended to read:*
- 11479.5. The department Attorney General shall 20 develop and implement regulations establishing family support enforcement program components priorities. The regulations shall include methods for 23 measuring performance of these activities.
- The department Attorney General shall report to the 25 Legislature no later than January 1, 1985, by providing a 26 summary of its activities in establishing the regulations 27 required pursuant to this section. This report shall also 28 contain at least three options for the Legislature to 29 consider in order to link the state's family support 30 enforcement incentive payment system to performance measures adopted by regulation. These options shall include rewards as well as sanctions for program performance in the reimbursement methods for family 34 support enforcement incentive payments.
- 35 SEC. 53. Section 11479.7 of theWelfare and 36 *Institutions Code is amended to read:*
- 11479.7. (a) The Legislature finds and declares as 37 38 follows:
- (1) Some 39 noncustodial parents, typically whose children are receiving assistance under the Aid to

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1 Families with Dependent Children (AFDC) CalWORKs program are unemployed and in arrears on court-ordered 3 child support.

- (2) Under prior law, noncustodial parents were not 5 required to participate in education or job training programs.
- (3) Under prior law, most custodial parents receiving assistance under the Aid to Families with Dependent Children-Family Group (AFDC-FG) program, typically 10 mothers, were required to participate in education and job training programs, such as the Greater Avenues for 12 Independence program (GAIN).
- (4) Due to the mutual responsibility of parents to 14 provide support for their children, it is only equitable to 15 encourage unemployed noncustodial parents to pursue 16 job training programs to enable them to meet their obligation to support their children.
- (5) It is the intent of the Legislature to establish a pilot 19 program to enroll unemployed noncustodial parents in 20 job training programs.
- (b) The State Department of Social Services Attorney 22 General on or before July 1, 1993, shall develop a plan for 23 the operation of pilot programs in at least three counties 24 in which the noncustodial unemployed parent will be 25 encouraged to enter job training programs.
- (c) The pilot projects shall be developed in superior 27 consultation with the county's court, the 28 county's district attorney family support division, local private industry council, and the local office of the 30 Employment Development Department.
- (d) The State Department of Social Services Attorney 32 General. consultation from the Employment with 33 Development Department, shall develop policies which 34 define satisfactory progress toward completion of the job 35 training program and shall establish time frames for 36 completion of the job training to be followed by a good faith job search.
- 38 (e) The job training pilot project may be utilized in 39 cases where there is no order for support or where the order is that support be deferred or the amount of the

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order for support is zero or where the child support order is very low due to unemployment of the noncustodial parent. Obligors deemed to be making unsatisfactory progress will be deregistered from the program.

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(f) The pilot project shall terminate on December 31, 1996. The pilot project shall be evaluated to determine if job training has been effective in enabling child support obligors to obtain jobs so they are able to provide support for their children. The determination of the evaluator of the pilot project shall be contained in the plan specified pursuant to subdivision (b). The effectiveness of the pilot project shall be evaluated based on the number of program participants who obtain employment and begin making child support payments within three months of completing the program.

54. Section 11481.5 of the Welfare SEC. and Institutions Code is amended to read:

11481.5. The department Attorney General evaluate the effectiveness of a 24-hour welfare fraud hotline pilot project, to assess greater public involvement and assistance in welfare fraud detection.

SEC. 55. Section 11486 of the Welfare and Institutions 23 Code is amended to read:

11486. (a) The needs of any individual who is a 25 member of a family applying for, or receiving, aid under this chapter shall not be taken into account in making the determination under Section 11450 with respect to his or her family beginning on the date, or at any time thereafter, the individual is found in state or federal court administrative pursuant to an hearing including any determination made on the basis of a plea of guilty or nolo contendere, to have committed any of the following acts:

- (1) Making a fraudulent statement or representation 35 with respect to the place of residence of the individual in 36 order to receive assistance simultaneously from two or more states or counties.
- 38 (2) Submitting documents for nonexistent children, or submitting false documents for the purpose of showing ineligible children to be eligible for aid.

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- (3) When there has been a receipt of cash benefits that exceeds ten thousand dollars (\$10,000) as a result of intentionally and willfully doing any of the following acts 4 for the purpose of establishing or maintaining the family's eligibility for aid or increasing or preventing a reduction 6 in the amount of aid:
 - (A) Making false a or misleading statement misrepresenting, concealing, or withholding facts.
- (B) Committing any intended act mislead, 10 misrepresent, conceal, or withhold facts or propound a falsity.
- (b) The needs of any individual who is a member of a 13 family applying for, or receiving, aid under this chapter 14 shall not be taken into account in making the 15 determination under Section 11450 with respect to his or 16 her family for the following periods beginning on the date or any time thereafter the individual is convicted of a 18 felony in state or federal court, including 19 determination made on the basis of a plea of guilty or nolo 20 contendere, for committing fraud in the receipt or attempted receipt of aid:
- (1) For two years, if the amount of aid is less than two 23 thousand dollars (\$2,000).
- (2) For five years, if the amount of aid is two thousand 25 dollars (\$2,000) or more but is less than five thousand dollars (\$5,000).
 - (3) Permanently, if the amount of aid is five thousand dollars (\$5,000) or more.
- (c) (1) Except as provided in subdivisions (a) and 30 (b), the needs of any individual who is a member of a family applying for, or receiving, aid under this chapter 32 to whom paragraph (2) applies shall not be taken into account in making the determination under Section 34 11450 with respect to his or her family for the following periods:
- (A) For a period of six months upon the first occasion 36 37 of any offense referred to in paragraph (2).
- (B) For a period of 12 months upon the second 38 occasion of any of those offenses referred to in paragraph 39 40

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(C) Permanently, upon the third occasion offense referred to in subdivision (b) and paragraph (2).

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- (2) Except as provided in subdivisions (a), (b) and (d), paragraph (1) shall apply to any individual who is found by a federal or state court, or pursuant to a special administrative hearing meeting the requirements regulations adopted by the United States Secretary of Health and Human Services, including determination made on the basis of a plea of guilty or nolo contendere, to have done any of the following acts for the 10 purpose of establishing or maintaining the family's eligibility for aid or increasing, or preventing a reduction in, the amount of that aid:
- (A) Making a false misleading or statement 15 misrepresenting, concealing, or withholding facts.
 - (B) Committing intended any act to mislead, misrepresent, conceal, or withhold facts or propound a
- (d) (1) Except as provided in subdivisions (a) and 20 (b), and notwithstanding subdivision (c), the needs of any individual who is a member of a family applying for, or receiving, aid under this chapter to whom paragraph (2) applies shall not be taken into account in making the determination under Section 11450 with respect to his or her family for the following periods:
 - (A) For a period of two years upon the first occasion of any offense referred to in paragraph (2).
 - (B) For a period of four years upon the second occasion of any offense referred to in paragraph (2).
 - (C) Permanently, upon the third occasion of any offense referred to in subdivision (b) and paragraph (2).
- (2) Paragraph (1) shall apply to any individual who is found by a federal or state court, or pursuant to a special meeting the administrative hearing requirements regulations adopted by the United States Secretary of 36 Health and Human Services, including determination made on the basis of a plea of guilty or nolo contendere, to have submitted more than one application for the same type of aid for the same period of time, for the purpose of receiving more than one grant of aid in

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order to establish or maintain the family's eligibility for aid or increasing, or preventing a reduction in, the amount of that aid.

- (e) Proceedings against any individual alleged to have 5 committed an offense described in subdivision (c) or (d) may be held either by hearing, pursuant to Section 10950 and in conformity with the regulations of the United States Secretary of Health and Human Services, if appropriate, or by referring the matter to the appropriate authorities for civil or criminal action in court.
- (f) The department Attorney General shall coordinate 12 any section action taken under this with corresponding actions being taken under the Food Stamp 14 Program in any case where the factual issues involved arise from the same or related circumstances.
- (g) Any period for which sanctions are imposed under this section shall remain in effect, without possibility of administrative stay, unless and until the findings upon which the sanctions were imposed are subsequently 20 reversed by a court of appropriate jurisdiction, but in no event shall the duration of the period for which the sanctions are imposed be subject to review.
- (h) Sanctions imposed under this section shall be in 24 addition to, and not in substitution for, any other sanctions which may be provided for by law with respect to the offenses for which the sanctions are imposed.
- department Attorney General (i) The shall 28 regulations to ensure that any investigations made under this chapter are conducted throughout the state in such a manner as to protect the confidentiality of the current or former working recipient.
- (i) Each county shall receive 25 percent of the actual state share of savings, including federal funds under the Temporary Assistance to Needy Families Block Grant, as determined by the director of the Department 36 Finance resulting from the detection of fraud.
- 56. Section 37 SEC. 11487.5 ofthe Welfare and 38 *Institutions Code is amended to read:*
- 39 11487.5. (a) Notwithstanding any other provision of 40 including Sections 11487 and 15204.5,

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General Attorney shall department implement program in any participating county whereby the county shall be reimbursed for overpayment recoveries under 4 Section 11004 as follows:

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- (1) Reimbursement shall be made to a participating 6 county based on a plan of operations for a program of recoveries overpayment that is approved department Attorney General. No operating plan shall be approved by the department Attorney General unless 10 the plan contains assurances that the participating county will maintain a centralized unit or designate a person or persons to perform the overpayment recovery activities.
- (2) Reimbursement shall be made for all allowable 14 administrative costs incurred, as defined department Attorney General, to make a recovery of 16 overpayments under Section 11004, not to exceed the state's share of the overpayments recovered by the county.
- (b) For "participating this section, purposes of 20 county" means any county in which the welfare director the department to Attorney participation in the program prescribed by this section.
- (c) On or before January 30, 1997, the department 24 Attorney General shall report to the appropriate 25 committees of the Legislature on the implementation of this section.
- (d) This section shall be implemented when both of 28 the following have occurred:
- made (1) The federal government has funding 30 available for the activities described in this section.
- (2) The Department of Finance has examined the 32 annual projection of costs and savings for these activities certified by the director, and has determined that during 34 each fiscal year in which the director proposes to 35 implement these provisions the savings to the General 36 Fund from increased overpayment recoveries equals or exceeds the additional costs to the state. 37
- 38 SEC. 57. Section 11492.1 of the Welfare and 39 *Institutions Code is amended to read:*

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1 11492.1. The county district attorney shall receive reimbursement from the State Department of Health Services for the administrative costs for properly medical completing a state insurance form which 5 identifies private health care coverage of a responsible 6 parent for dependent children only in those cases where the district attorney does not receive this reimbursement 8 from the State Department of Social Services Attorney 9 General. The administrative costs for 10 completing the state medical insurance form shall be determined by the State Department of Health Services. 12

58. Chapter 7.1 (commencing with Section SEC. 13 11495) is added to Division 9 of the Welfare and *Institutions Code. to read:*

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CHAPTER 7.1. CHILD SUPPORT PROGRAM ACCOUNTABILITY ACT OF 1999

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Article 1. Legislative Findings and Intent

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11495. This chapter shall be known and may be cited as the Child Support Program Accountability Act of 1999.

11495.1. The Legislature finds and declares all of the following:

- (a) The purpose of the California Child Support 26 Enforcement Program is to establish paternity for children born out of wedlock and ensure that children are supported by both parents to the best of their abilities.
- (b) Children rely on support from both parents to 30 meet their basic needs and living expenses, including 31 food, shelter, and clothing. Children who are properly 32 supported by their parents perform better academically and are less likely to depend on public resources for support.
- (c) California has some of the strongest and best child 36 support enforcement tools in the nation.
- (d) California's child program 37 support performs 38 below the national average, and is not providing the level of service needed by California's children.

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(e) Effective state oversight and management require measures of program performance, accurate accountability for performance, and poor strong remedial action when a program is poorly performing.

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- (f) It is in the best of the people and the future of this 6 state that the child support program achieves the highest level of performance, ensuring that each child in California receives optimal child support enforcement services.
 - (g) California is in need of an immediate comprehensive system to hold each county child support program accountable for the progress and achievements of its child support program within the resources available to county.
- (h) Any promising and effective accountability system 16 must be based upon a constructive and collaborative process that seeks to include stakeholders in the process.
 - (i) The statewide accountability system must be easily accessible and understandable to parents and the public.
- (j) The statewide accountability system must include 21 rewards that recognize high achieving counties as well as interventions and, ultimately, sanctions for counties that are continuously low performing.
- (k) It is also the intent of the Legislature that the effective child support 25 comprehensive and program accountability system primarily focus on increasing child support collections for children.
 - (l) To achieve better performance, it is the intent of Legislature that any child support program accountability system do all of the following:
 - (1) Encourage the involvement of the county and its stakeholders in the accountability system.
- (2) Encourage local county involvement in34 identifying causes of low performance and designing programs for remediation.
 - (3) Approach accountability with an attitude of collaboration, encouragement, and correction.

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Article 2. Child Support Program Performance Accountability Program

3 11496. The Support Program Child **Performance** Accountability Program is hereby established and shall 5 consist of the following three component parts:

- (a) The state Child Support Program Performance *Index, to be known as the CSPPI.*
- (b) The 8 *Immediate* Intervention/Underperforming 9 Child Support Enforcement Program.
- (c) The 10 Attorney General's High 11 Achieving/Improving Child Support **Enforcement** 12 Program.

13 11496.1. For purposes of this chapter, the term 14 "counties" refers to local district attorney operated child 15 support programs.

11496.2. (a) By July 1, 2000, the Attorney General shall develop a Child Support Program Performance 18 Index, to be used to measure performance of counties. If 19 the Attorney General determines that accurate data for 20 measuring performance is not available, the Attorney 21 General shall report to the Legislature by September 1, 22 2000, and recommend necessary action to implement an 23 accurate reporting system.

- (b) Based on the CSPPI, the Attorney General shall 25 develop and adopt expected annual percentage growth 26 targets for all counties based on their CSPPI baseline 27 score as measured in July 2000. Counties are expected to 28 meet these growth targets through effective allocation of 29 available resources. The Attorney General may set 30 differential growth targets and may set higher growth 31 targets for the lowest performing counties because they 32 have the greatest room for improvement.
- 33 (c) Upon adoption of state performance standards, the 34 Attorney General shall adopt a statewide 35 performance target that includes consideration 36 performance standards. When fully developed, counties 37 may either meet the state target or meet their growth 38 targets to be eligible for the Attorney General's Performance Award Program as set forth in Section 39 40 11498.

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(d) Beginning in July 2001, the CSPPI shall be used for both of the following:

(1) Measure the progress of counties selected for participation in the *Immediate* Intervention/Underperforming Child Support Enforcement Program pursuant to Section 11497.

(2) Rank all counties in the state for the purpose of the High Achieving/Improving Child Support **Enforcement** Program pursuant to Section 11498.

11496.3. The Attorney General shall establish broadly representative and diverse advisory committee to advise the Attorney General on all appropriate matters 13 relative to the creation of the Child Support Program 14 Performance Index and the implementation of the 15 *Immediate* Intervention/Underperforming Child 16 Support **Enforcement** Program and the Attorney High Achieving/Improving Child 17 General's Support 18 Program. Members of the advisory committee shall serve without compensation for a single term not to exceed two years.

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Article 3. Immediate Intervention/Under Performing and Low Performing Child Support Enforcement Program

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11497. (a) The *Immediate* Intervention/Under **Performing** Low **Performing** and Child Support Enforcement Program is hereby established. By August 15, 2001, the counties that score in the bottom quartile of 30 the state using the CSPPI shall participate in the *Immediate* Intervention/Underperforming Support Enforcement Program. A county required to participate may take any action not otherwise prohibited 34 under state or federal law and that would not require 35 reimbursement by the Commission on State Mandates to 36 improve its performance under the CSPPI.

(b) Counties required to participate in the program 37 shall be notified by the Attorney General no later than 38 September 1 of each year.

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11497.1. The Attorney General shall create 1 Immediate Intervention Team of child support experts who can be temporarily dispatched to a county to assist 4 *in* local childsupport improving the 5 performance and procedures. The team members may 6 consist of the staff of the Attorney General, county management personnel employed by counties ranking in 8 the top quartile by the CSPPI, and external evaluators. 9 Any county may request the Attorney General to provide 10 assistance from an Immediate Intervention Team at any 11 time. The Attorney General shall send the Immediate 12 Intervention Team to any local child support agency to 13 help improve program performance and operations if the 14 county CSPPI is in the bottom quartile of the state and the 15 county has failed to meet either the state CSPPI target or 16 the county CSPPI growth target established by the Attorney General. The Attorney General shall report to 17 18 the Legislature to identify areas in which the Attorney 19 General can provide needed technical assistance and, 20 shall identify what resources are necessary to assist the county in improving its performance. 21 22

11497.2. (a) By December 15 of the year that the 23 county is selected to participate, the*Immediate* 24 Intervention Team shall complete a review of the county 25 that identifies weaknesses that contribute to the county's performance 26 below average and makes recommendations for improvement.

(b) By March 15 of the year that follows the year the 29 county is selected to participate, the county shall develop an action plan to improve its child support program performance, using, to the extent resources are available, 32 the recommendations of the *Immediate Intervention* Team. The action plan shall include percentage growth 34 targets at least as high as the annual growth targets 35 adopted by the Attorney General. The action plan shall 36 include an expenditure plan and shall be of a scope that 37 does not require expenditure of funds in excess of those 38 provided pursuant to this article or otherwise available to 39 the county. The action plan may not be of a scope that **— 113 — SB 240**

requires reimbursement by the Commission on State *Mandates for its implementation.*

- (c) At a minimum, the action plan shall do all of the following:
- (1) Review the conditions identified in the CSPPI report card pursuant to Section 11496.2.
- (2) Identify the current barriers in the county for improving the child support program.
 - (3) Identify strategies to remove these barriers.

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- (4) Set short-term objectives for a two-year period that will allow the county to make adequate progress toward the growth targets established by the Attorney General.
- 13 *Immediate* Intervention Team, 14 development of its recommendations, shall consult with 15 the exclusive representatives of employee organizations, 16 where they exist.
- (e) Any county may apply to the Attorney General for 18 a grant of State Investment Funds if the county lacks resources to implement the recommendations of 20 Immediate Intervention Team. The county need Investment **Funds** authorized repay State expenditure in this manner.
- 11497.3. (a) If after 24 months of intervention by the 24 Immediate Intervention Team a county that has not met demonstrates significant 25 *its* performance goals, but 26 progress toward meeting target goals, as determined by 27 the Attorney General, shall continue to participate in the 28 program for an additional year. If after that year, the 29 county is able to meet performance goals, the Immediate 30 Intervention Team shall suspend its efforts. If after that 31 additional year, the county demonstrates 32 growth, but is unable to meet performance goals, the 33 Attorney General may continue intervention or exercise 34 his or her authority under subdivision (b).
- 35 (b) A county that does not meet its performance goals 36 within 24 months of intervention by the Immediate 37 Intervention Team and has failed to show significant 38 growth, as determined by the Attorney General, shall be deemed a low-performing county. Notwithstanding any 40 other provision of law, the Attorney General shall assume

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1 all the legal rights, duties, and powers of the district attorney relative to the Title IV-D of the federal Social 3 Security Act (42 U.S.C. Sec. 651 et seq.) program of a 4 low-performing county.

- (c) If, within 24 months of the Attorney General 6 exercising authority under subdivision (b), the program 7 has shown significant growth and is able to meet 8 performance goals, the district attorney's legal rights, 9 duties, and powers relative to the Title IV-D of the federal 10 Social Security Act (42 U.S.C. Sec. 651 et seq.) program shall be reinstated.
- (d) If within 24 months of the Attorney General 13 exercising authority under subdivision (b), the program 14 has not shown significant growth and is unable to meet 15 performance goals, the Attorney General shall continue 16 to maintain legal rights, duties, and powers of the Title 17 IV-D of the federal Social Security Act (42 U.S.C. Sec. 651 18 et seq.) program.
- (e) Before the Attorney General may take any action 20 against a district attorney pursuant to subdivision (b), the Attorney General or designee shall make the following 22 *findings*:
- (1) A finding that the district attorney had the 24 authority to take specific enumerated actions that would have helped the county meet its performance goals.
 - (2) A finding that the district attorney failed to take *specific enumerated actions pursuant to paragraph (1).*
- (f) An action taken pursuant to this section shall not increase local costs or require reimbursement by the 30 Commission on State Mandates.
- (g) An action taken pursuant to this section shall be 32 accompanied by specific findings by the General that the action is directly related to the identified 34 causes for continued failure by a county to meet its performance goals.

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Article 4. The Attorney General's High Achieving/Improving Child Support Enforcement **— 115 — SB 240**

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3 11498. The General's High Attorney Achieving/Improving Child Support **Enforcement** 5 Program is hereby established. Commencing in June 6 2000, and every June thereafter, the Attorney General shall rank all counties based on the Child Support 8 Program Performance Index established pursuant to 9 Section 11496.2. Commencing in July 2002, the rankings 10 shall indicate the target annual growth rates of counties 11 and the actual growth rates attained by the counties, and 12 how growth rates compare to counties that have similar 13 characteristics. The Attorney General shall annually 14 publish these rankings on the Internet. 15

11498.1. (a) The Attorney General shall establish an 16 Attorney General's Performance Award Program to 17 provide monetary and nonmonetary awards to counties 18 that meet or exceed CSPPI performance growth targets 19 established pursuant to Section 11496.2.

- (b) All counties, including counties participating in Intervention/Underperforming 21 *the Immediate* 22 Support Enforcement Program are eligible to participate 23 in the Attorney General's Performance Award Program. 24 The manner and form in which the monetary and 25 nonmonetary awards are given shall be established by the 26 Attorney General, subject to appropriation by the 27 *Legislature*.
- (c) In addition to, or in substitution of, monetary Attorney General mav 30 nonmonetary awards that may include, but are not 31 limited to, classification as a distinguished county, listing 32 on a published public child support program honor roll, and public commendations by the Attorney General and 34 the Legislature.
- 35 11498.2. By September 1, 2002, the Attorney General 36 shall contract with an independent evaluator to prepare comprehensive evaluation 37 of the implementation, 38 impact, benefits of the *Immediate* costs. and Child 39 *Intervention/Underperforming* 40 Enforcement Program and the Attorney General's High

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- 1 Achieving/Improving Child Support Enforcement 2 Program. The preliminary results of the evaluation shall 3 be disseminated to the Legislature, the Attorney General, 4 and interested parties no later than March 31, 2003, with 5 a final report no later than June 30, 2004. The final report 6 shall include recommendations for necessary or desirable 7 modifications to the programs established pursuant to this 8 chapter.
- 9 SEC. 59. It is the intent of the Legislature to increase 10 funding to the courts for family law facilitators.

SEC. 13.

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12 SEC. 60. Notwithstanding Section 17610 of the Government Code, if the Commission on State Mandates 13 14 determines that this act contains costs mandated by the reimbursement to local agencies 16 districts for those costs shall be made pursuant to Part 7 17 (commencing with Section 17500) of Division 4 of Title 18 2 of the Government Code. If the statewide cost of the 19 claim for reimbursement does not exceed one million 20 dollars (\$1,000,000), reimbursement shall be made from 21 the State Mandates Claims Fund.